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**To: Clearing Members
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No: 7/99

SFEIN Day 2 Module Upgrade - Issue Update

The SFEIN Day 2 upgrade has been in production for just over a month. Overall, the feedback received from members has been encouraging, and this period has enabled SFECH to identify, and monitor any issues that have occurred since implementation. An issue has been identified that occurs when creating Day 2s which contain a reference. The details of this issue, and recommended steps to resolve it are detailed below.

Where does it occur?

The issue occurs in the Create Day 2 screen when a user enters reference information by selecting "Ref" and enters a reference note in the "pop up box". This only affects Day 2s entered in the *second and third* lines of the Create Day 2 table.

What happens?

Entering reference information for Day 2s in the *second and third* lines of the Create Day 2 table using the "pop-up box", results in the reference information being "swapped around". This means that the reference information that was entered in the "pop up box" for the second Day 2 is incorrect as it belongs to the third Day 2, and vice versa. This issue is evident once the Day 2s have been submitted and can be seen when viewing the reference notes for these Day 2s in either the Processing views or Reference Display report.

How to overcome this issue

When creating Day 2s on the *second or third* line of the Create Day 2 table, in the Create Day 2 screen, enter any reference information using the reference field rather than selecting the "Ref" link and entering it in the "pop-up box".

SFECH apologises for this inconvenience. The issue is currently being investigated. Until further notice is given, SFECH advises members to follow the recommended solution.

Contacts

If you have any queries regarding this issue please do not hesitate to Clare Toia-Bailey on 9256 0126, fax 9256 0426, e-mail ctoia bai@sfe.com.au.

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