



For personal use only

Investor Presentation

21st February 2012



DISCLAIMER

The forward looking statements included in these materials involve subjective judgment and analysis and are subject to significant uncertainties, risks, and contingencies, many of which are outside the control of, and are unknown to, Chandler Macleod Group. In particular, they speak only as of the date of these materials, they are based on the particular events, conditions or circumstances stated in the materials, they assume the success of Chandler Macleod Group's business strategies, and they are subject to significant regulatory, business, competitive and economic uncertainties and risks.

Chandler Macleod Group disclaims any obligation or undertaking to disseminate any updates or revisions to any forward looking statements in these materials to reflect any change in expectations in relation to any forward looking statements or any change in events, conditions or circumstances on which any such statement is based. Nothing in these materials shall under any circumstances create an implication that there has been no change in the affairs of Chandler Macleod Group since the date of these materials.

No representation, warranty or assurance (express or implied) is given or made in relation to any forward looking statement by any person (including Chandler Macleod Group). In particular, no representation, warranty or assurance (express or implied) is given in relation to any underlying assumption or that any forward looking statement will be achieved. Actual future events and conditions may vary materially from the forward looking statements and the assumptions on which the forward looking statements are based. Given these uncertainties, readers are cautioned to not place undue reliance on such forward looking statements.



AGENDA

- Operational update
- Financial results
- Questions

For personal use only



FIRST HALF 2012

Financial Highlights

- Headline revenue up 55% (underlying revenue up 11%)
- EBITDA* of \$19.9m (up 50%)
- Profit After Tax* for the period \$8.5m (up 39%)
- Cash EPS* of 2.62 cents per share (up 40%)
- Interim dividend of 1.20 cents per share - fully franked (up 50%)

CMG at a snapshot

- \$771m revenue first half up 55%
- Over 450,000 hours worked per week across Asia Pacific
- Growth in Managed Services
- Unmatched career opportunities
- Over 20,000 people out working every week
- Over 350,000 people managed under Aurion payroll and HR MIS system
- Continued strength of contracting based model

* Excluding M&A transaction costs



THE CMG WE HAVE BUILT TODAY

For personal use only

Progress to date

- Top 3 white collar recruitment business in Australia
- The #2 blue collar contingent workforce business in Australia
- A Leader in integrated solutions
- Conservatively invested into Asia - small number of growth market positions
- A leader in Assessment
- Resilient portfolio of businesses

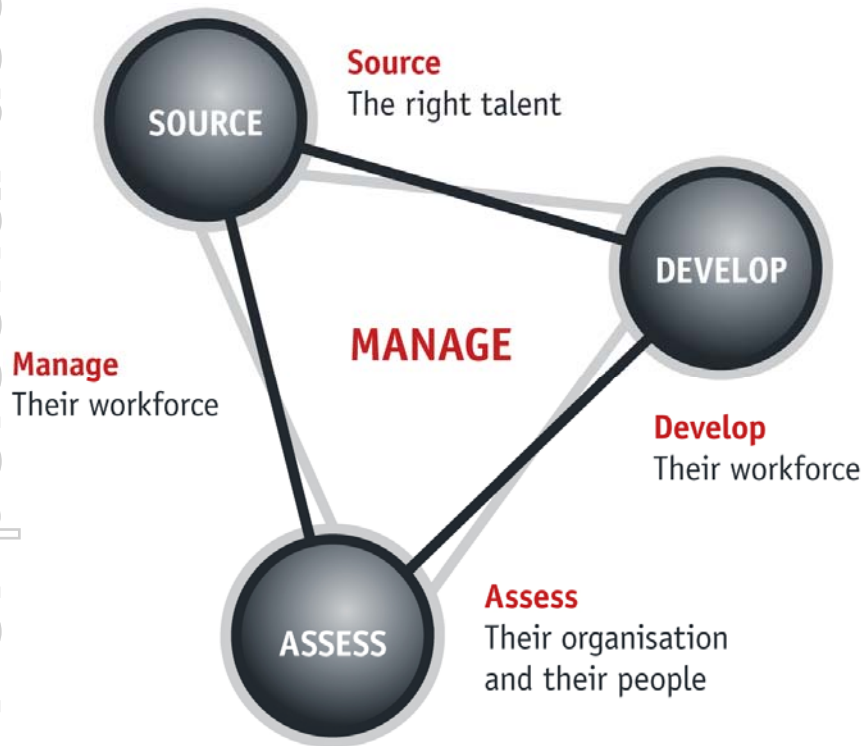
Still to do

- Further expansion into Asia
- Build on cross selling success
- Full product suite into NZ
- Reducing complexity and improving productivity
- Growing suite of Managed Services businesses
- Selected extension of product suite into Asia
- Growing training offering



THE FOUNDATIONS ARE IN PLACE WITH OUR BUSINESS MODEL. WE ARE FOCUSING ON STRENGTHENING EACH COMPONENT TO INCREASE OUR RETURNS

For personal use only



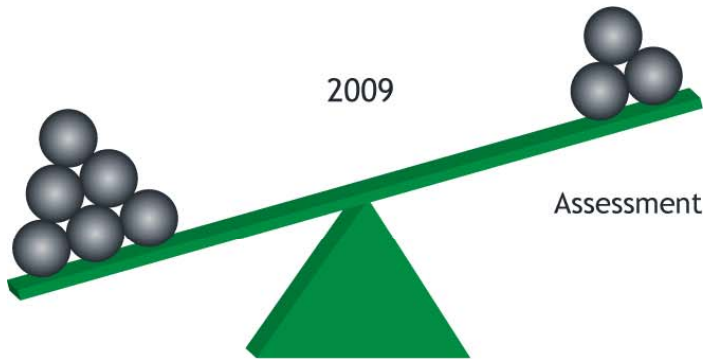
- Building sophisticated national and international candidate sourcing capability
- Refining assessment proposition with higher margin long term contracts
- Developing broad workforce management, advisory and planning offering
- Implementing leading edge CRM systems
- Enhancing industry focus increasing organic growth



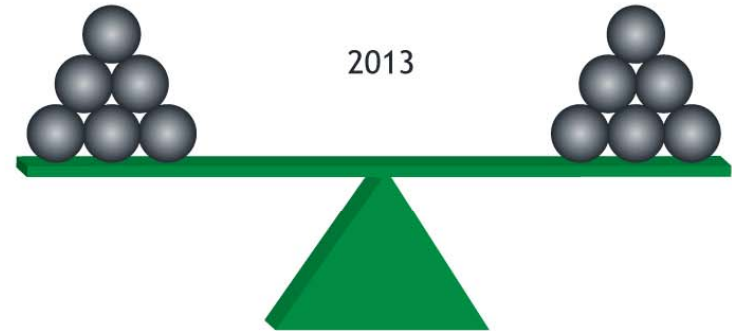
CONTINUING TO STRENGTHEN OUR BUSINESS MIX

For personal use only

Profit mix goal



Perm Recruitment
Contractors
Contingent workforce
management



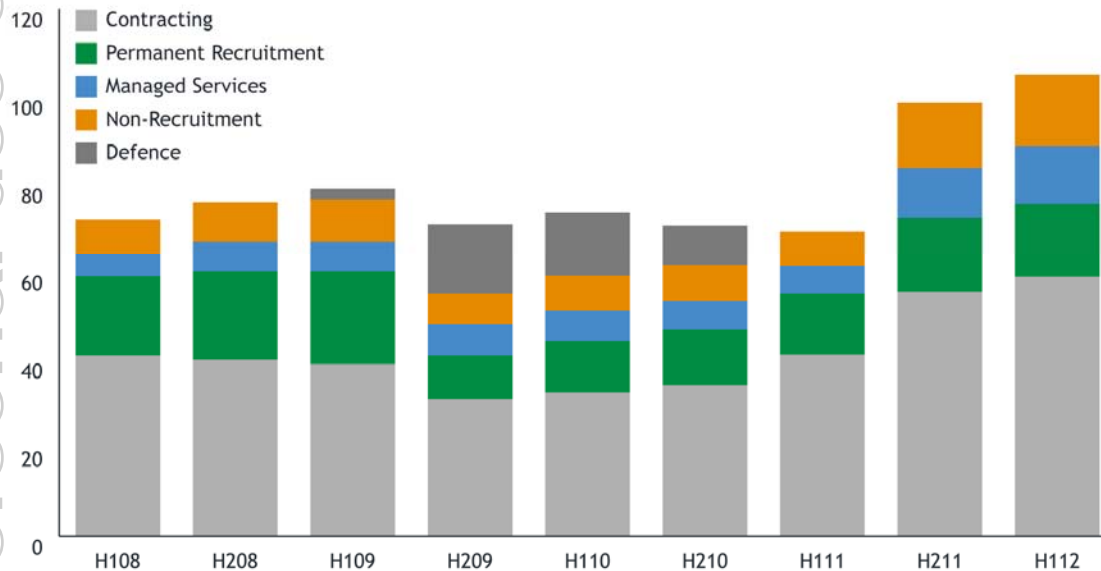
Perm Recruitment
Contractors
Contingent workforce
management

Assessment/Development
Payroll
Managed Services
Training Services
Workforce Planning
& Sourcing



CONTINUING TO STRENGTHEN OUR BUSINESS MIX

Getting the Business Mix Right



- Recruitment division is now at 77% Contracting : 23% Perm ratio which allows for sustained growth and resilience in variable economic conditions
- Workforce Services continues to grow in key sectors with 99% contracting revenue
- Managed Services and non-recruitment represent 28% of Gross Margin

Contracting revenue has annuity characteristics. The supply contracts are typically long term (2-3 years). Contract labour is seen as a valuable asset within our customers' workforces.



ACQUISITION OF AHS HOSPITALITY

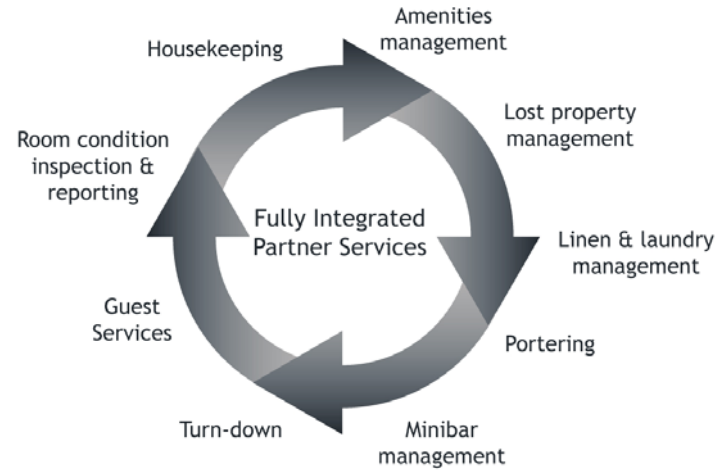


BUSINESS PROFILE

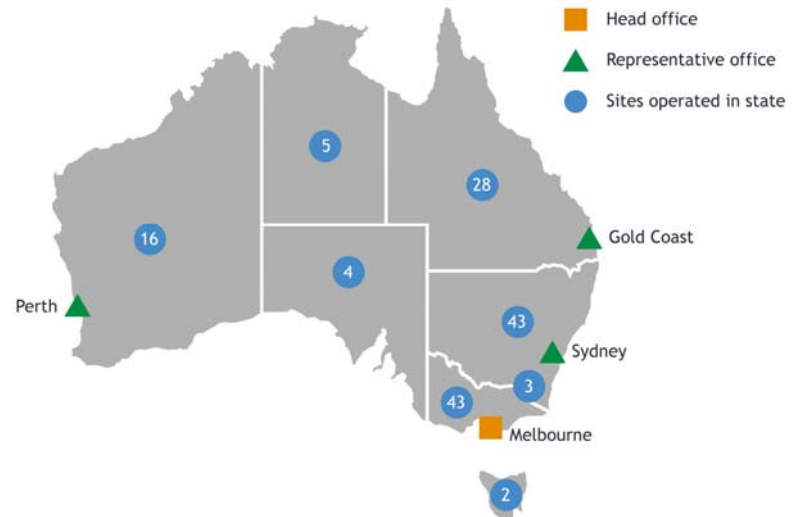
For personal use only

- Turnover > \$120 million
- EBITDA of \$8.0 - \$9.0 million in FY2013
- Strong conversion of EBITDA to cash
- Over 4,000 employees
- Clients - 144 Hotels, 15 chains
- Services every one of the Top 10 hotel chains in Australia
- Long term contracts

Services - Core is outsourced housekeeping services



Geographic Profile
Total: 144 Hotels

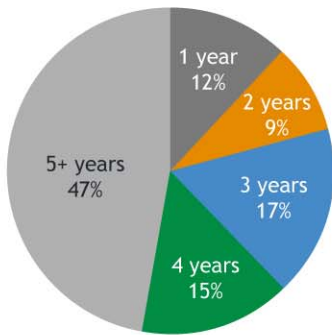




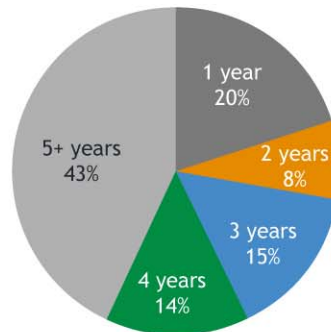
AHS BUSINESS PROFILE

For personal use only

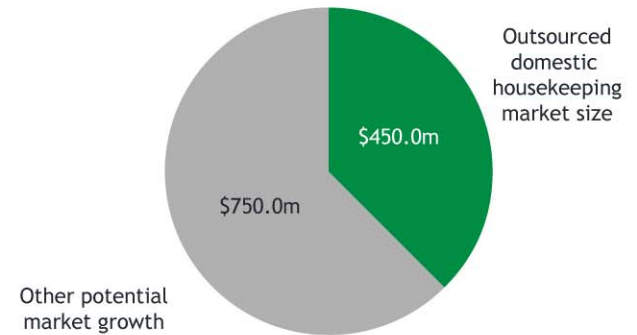
Duration of relationship by Revenue



Duration of relationship by Hotel



Domestic housekeeping market size Total \$1.2billion



Growth Opportunities

- In-house operations represent 62% of the addressable market. Opportunity to grow further into this market
- International customers have requested AHS services in other markets
- Adjacent sectors
- Cross sell of CMG products to AHS customers



INCREASED ORGANIC GROWTH THROUGH CROSS SELL AND NEW TENDER WINS

- Growth in cross sell across major clients
- Pipeline strong - 36 wins and 20 renewals in the past six months (1 loss)

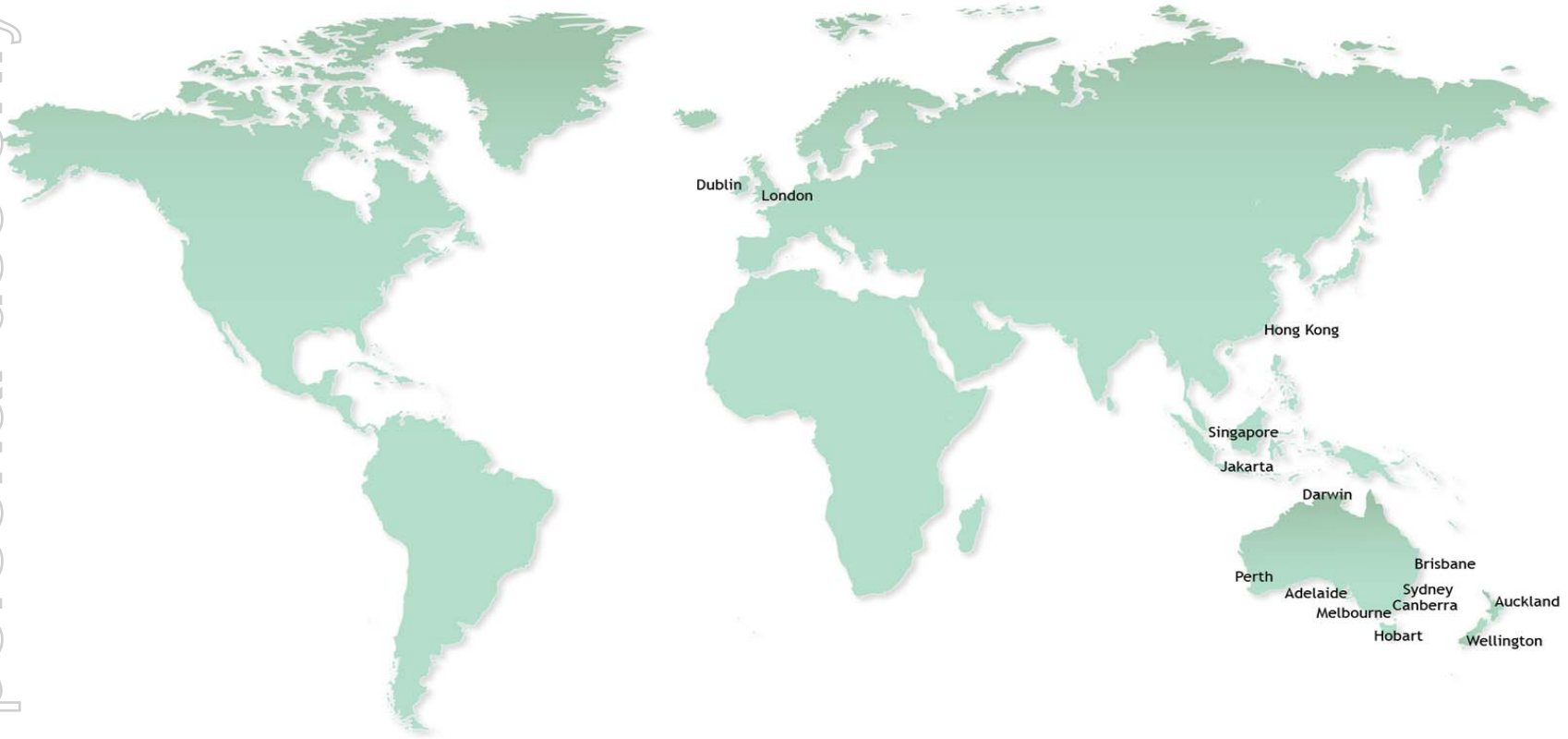
Penetration of top 18 customers by division





INTERNATIONAL FOOTPRINT

For personal use only



Hong Kong / Singapore

- Integration complete
- Focus on key sectors

New Zealand

- On track in tough economy

UK/Ireland

- On track despite difficult market conditions

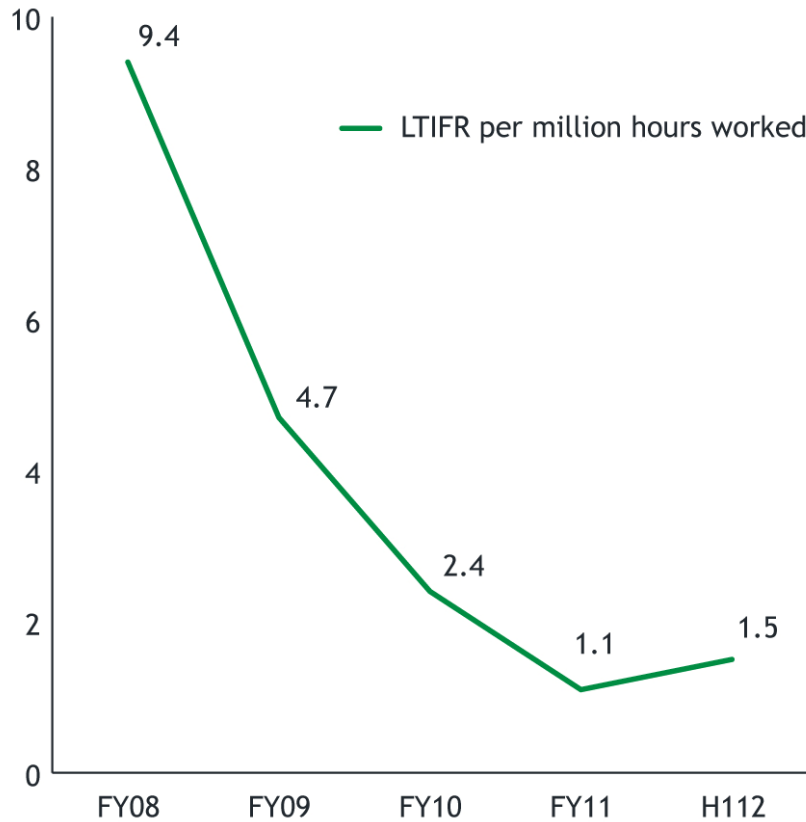
Indonesia

- Strong pipeline of new tenders
- Growth in new sectors



SAFETY. SAFETY. SAFETY.

For personal use only
CMG LTI FREQUENCY RATE



- Chandler Macleod's OH&S management is a clear differentiator for our business
- LTIFR rose across the group due to the inclusion of RHD. Steps in place to reinforce the CMG safety culture across the RHD business
- Current trend lines are seeing injury rates coming down across the group



FINANCIAL RESULTS

For the 6 months ended 31 December 2011



WE HAVE DELIVERED ANOTHER RECORD RESULT DESPITE SUBDUED TRADING CONDITIONS

Overview

- Excellent profit outcome and strong dividend increase
- Excellent performance from non-recruitment businesses such as Aurion and Consulting
- Low business confidence reduced demand for permanent recruitment
- Good cashflow and strong balance sheet at 31 December 2011

Financial Highlights

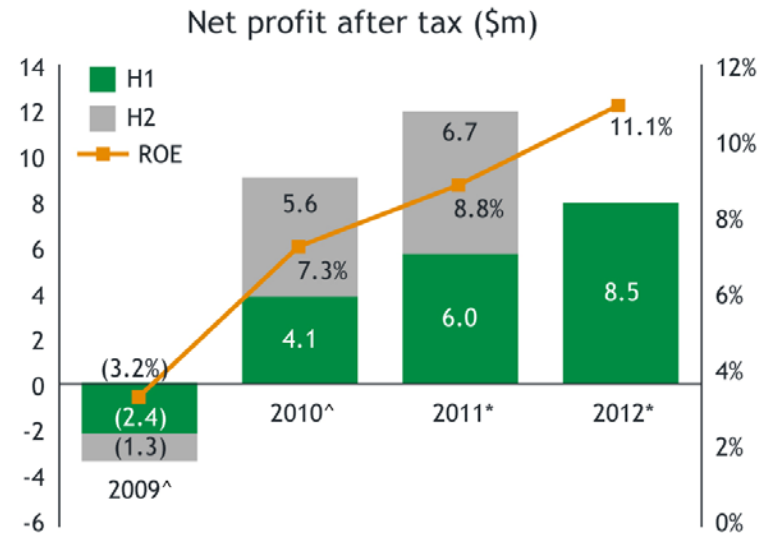
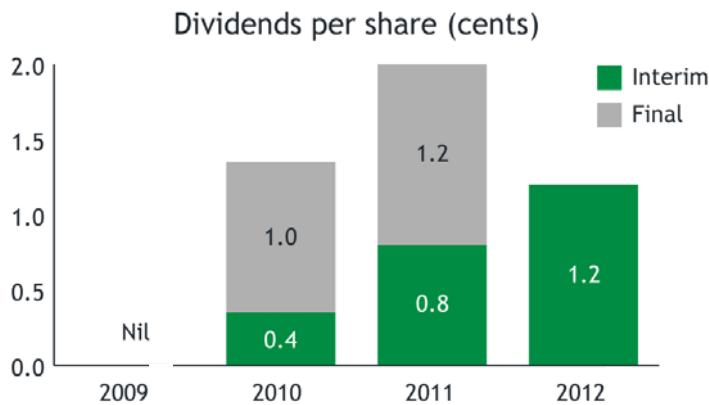
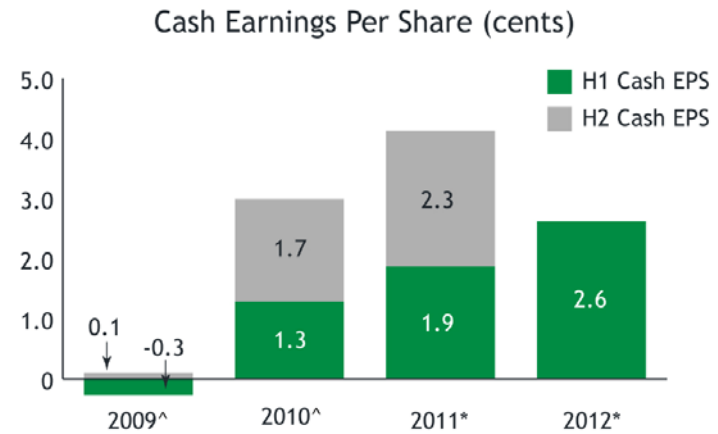
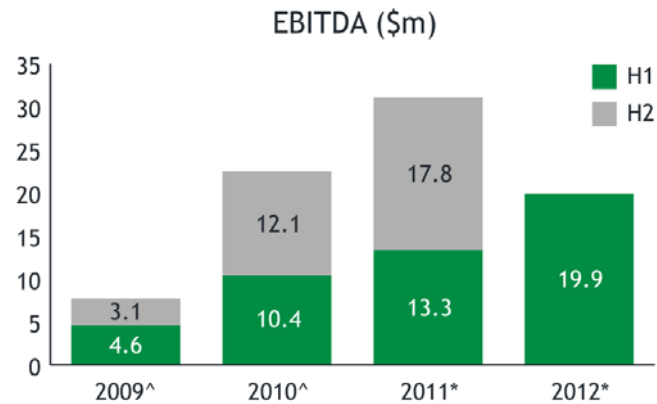
- Headline revenue up 55% (underlying revenue up 11%)
- EBITDA* of \$19.9m (up 50%)
- Profit After Tax* for the period \$8.5m (up 39%)
- Cash EPS* of 2.62 cents per share (up 40%)
- Interim dividend of 1.20 cents per share - fully franked (up 50%)
- Operating cash flow before interest of \$11.8m, gearing at 30%

* Excluding M&A transaction costs



ON ALL METRICS WE HAVE ACHIEVED SIGNIFICANT IMPROVEMENT SINCE 2009

For personal use only



[^] From continuing business ^{*} Underlying EBITDA excludes acquisition transaction costs (2011:\$2.6m and 2012:\$0.4m)



HALF YEAR COMPARISON

	1H 10 [^] \$m	2H 10 [^] \$m	1H 11 \$m	2H 11 \$m	1H 12 \$m	1H 12 vs 1H 11 %
REVENUE	404.7	412.4	498.0	670.5	771.4	55%
EXPENSES	(48.7)	(49.4)	(56.0)	(81.3)	(84.9)	52%
UNDERLYING EBITDA*	10.4	12.1	13.3	17.8	19.9	50%
REPORTED EBITDA	10.4	12.4	12.1	16.5	19.6	62%
UNDERLYING NPAT **	4.1	5.6	6.1	6.7	8.5	39%
REPORTED NPAT	4.1	5.6	5.3	6.0	8.2	55%
UNDERLYING CASH EPS (cps)	1.28	1.71	1.87	2.26	2.62	40%
REPORTED CASH EPS (cps)	1.28	1.71	1.67	2.10	2.55	53%
DIVIDEND PER SHARE	0.35	1.00	0.80	1.20	1.20	50%

[^] From continued business

* Underlying EBITDA excludes acquisition transaction costs

** Underlying NPAT excludes acquisition transaction cost and one-off tax credit

For personal use only



OUR BALANCE SHEET POSITIONED FOR FURTHER GROWTH

	31 Dec 11 \$m	30 Jun 11 \$m	31 Dec 10 \$m
Trade Receivables	118	115	135
Other current assets	14	17	11
Intangibles and goodwill	151	151	152
Other non-current assets	30	23	19
Total Assets	313	306	317
RHD acquisition finance	42	42	-
Current working capital debt (net of cash)	22	14	22
Non-current debt	2	2	6
Total Debt	66	58	28
Trade and other payables	68	76	70
RHD acquisition payable	-	-	60
Provisions and others	25	21	19
Total Liabilities	159	155	177
Net assets	154	151	140
Gearing (Debt/Net Assets + Debt)	30.0%	27.6%	16.7%
	H1 2012[^]	FY2011	H1 2011[^]
Interest Cover (Times)* (Underlying EBIT/interest cost ^{**})	4.1	5.0	7.6
Net Debt/Underlying EBITDA*	1.7	1.9	1.1

[^] Annualised

* Based on continuing business

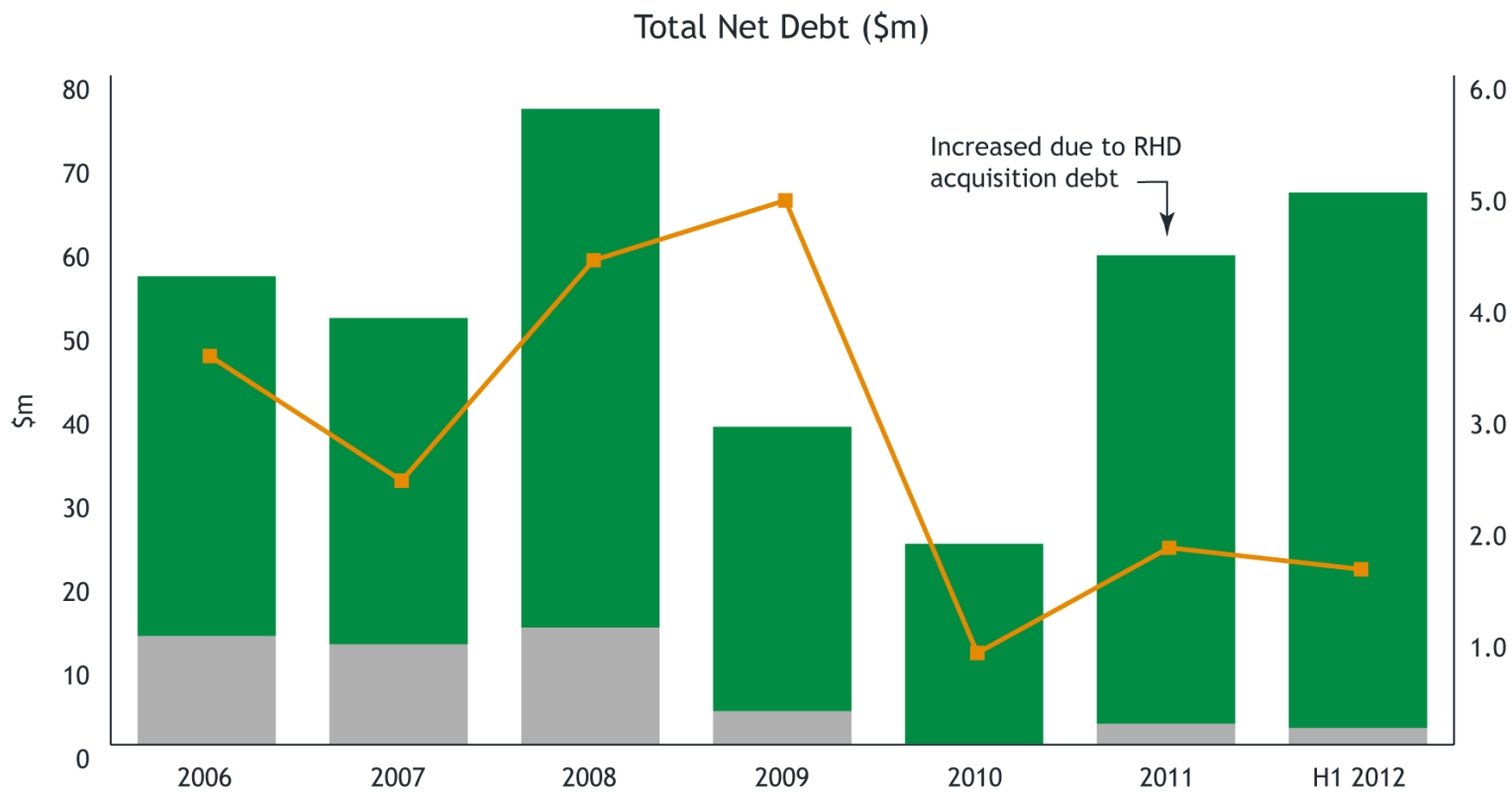
** Excludes non-cash interest



DEBT LEVELS REMAIN COMFORTABLE - CUSTOMERS MANAGED PAYMENTS CLOSELY AT THE YEAR END

For personal use only

- Current debt
- Non current debt
- Debt/EBITDA (times)



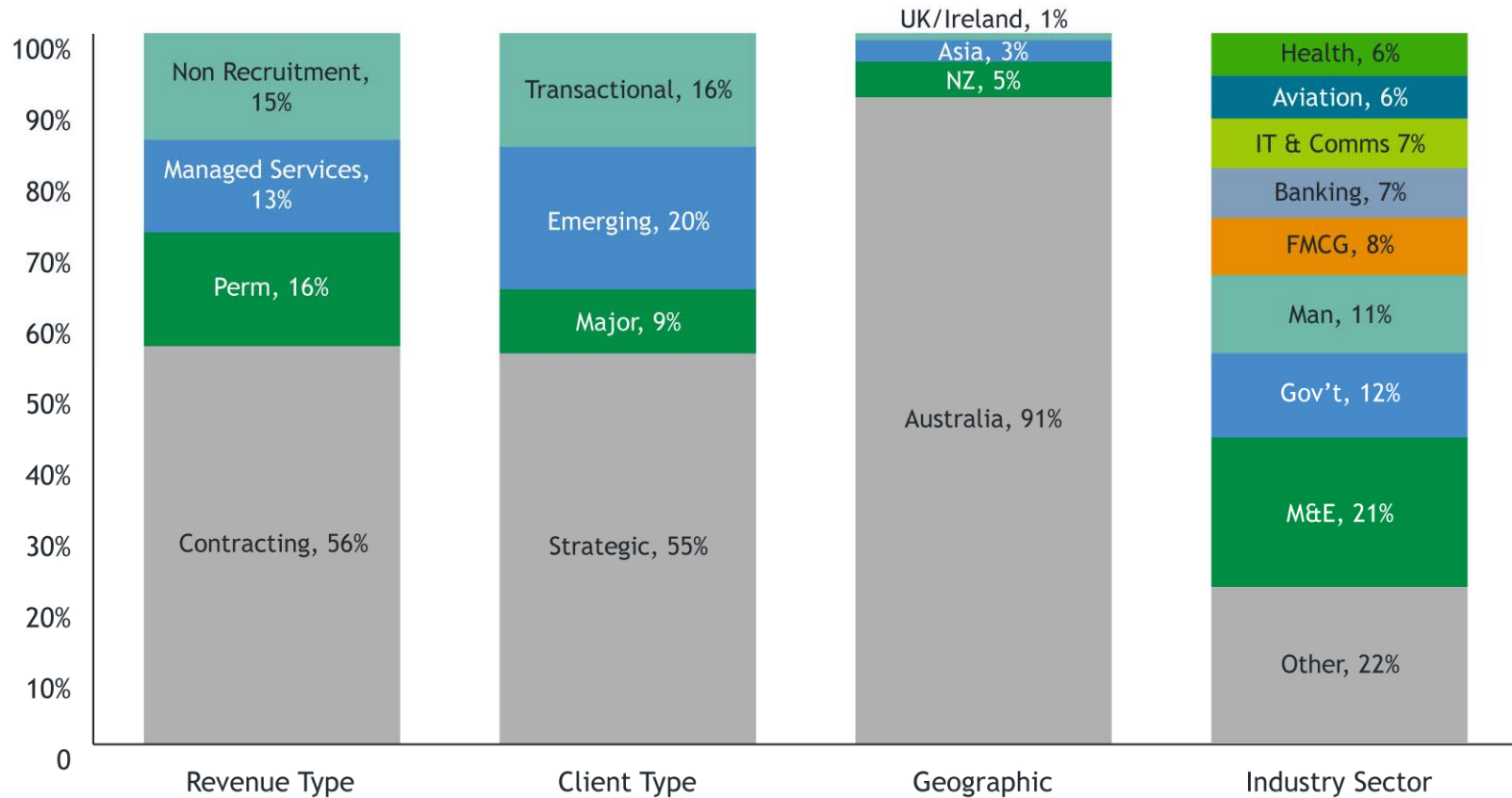
\$35m cash collected in the first 5 days of January



WE HAVE A WELL BALANCED PORTFOLIO

For personal use only

Gross margin breakdown

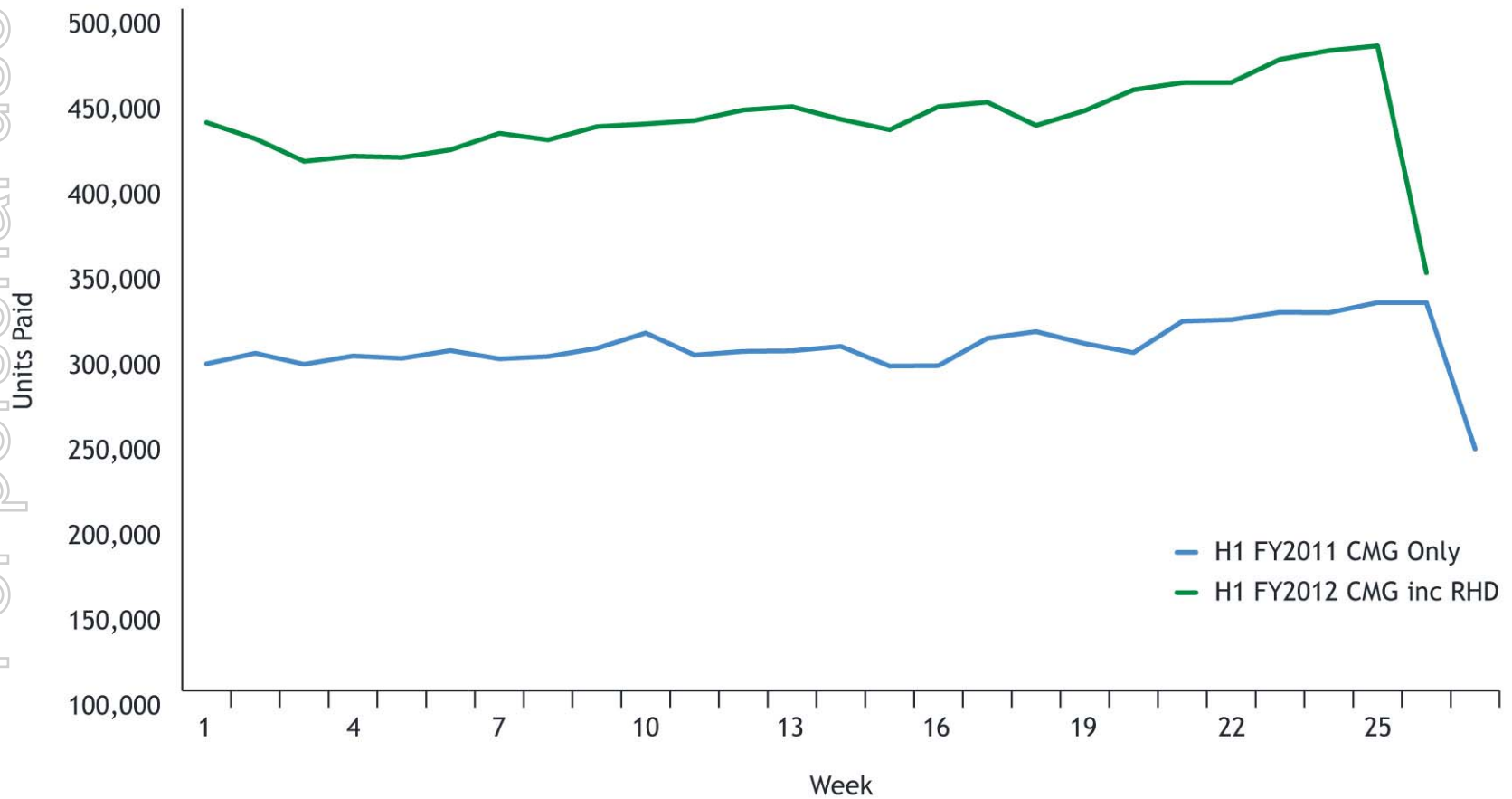




TOTAL CONTRACTOR HOURS FINISHED THE HALF 13% HIGHER

For personal use only

Weekly contractor units - Total Group





PROFIT MARGINS REFLECT LOWER PERMANENT RECRUITMENT LEVELS AND SOME CHANGE IN BUSINESS MIX

AS A % OF SALES	1H 2012	1H 2011 [^]	Change
GROSS MARGIN	13.6%	13.9%	(2.2%)
UNDERLYING EBITDA MARGIN	2.6%	2.7%	(3.7%)
UNDERLYING NPAT MARGIN	1.1%	1.2%	(8.3%)

Profit margins impacted primarily by mix change:

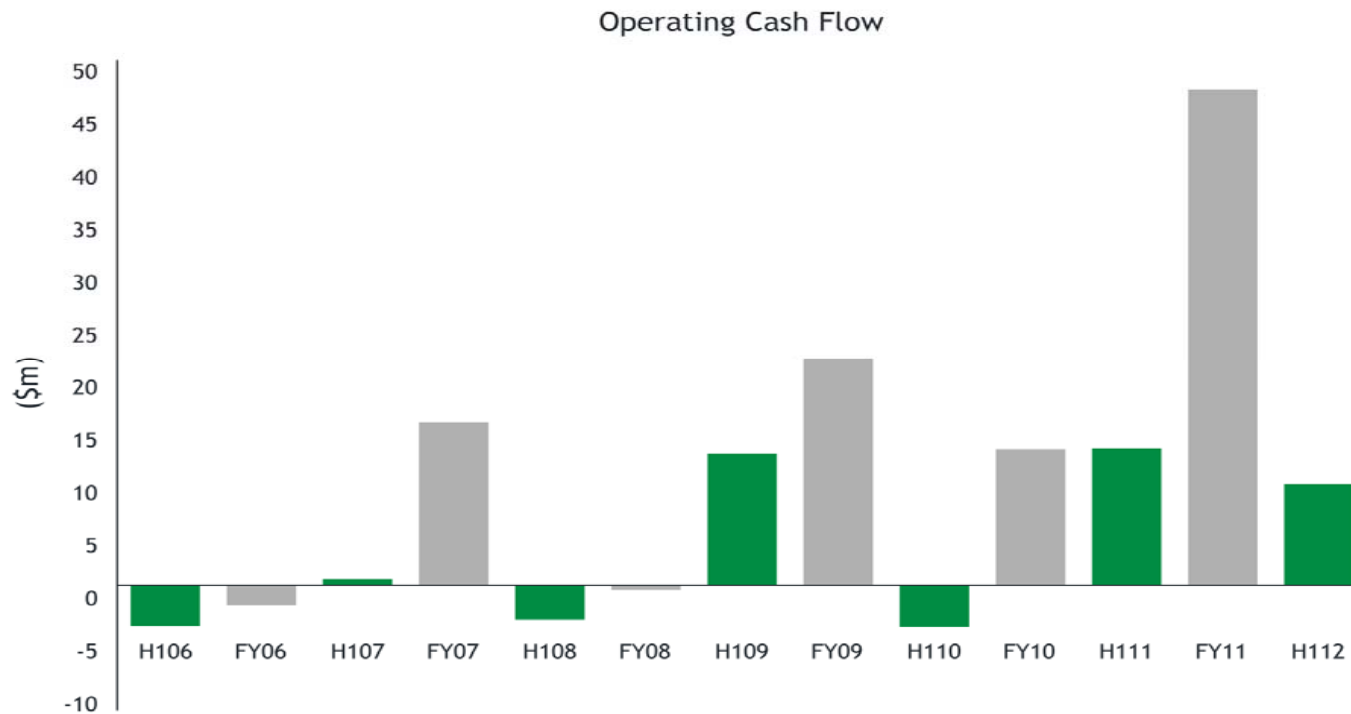
- Impact on margins of competitive forces in some sectors
- Less demand from SME sector
- Deliberate decisions to increase volume with several long term contracts which naturally have lower margins. Still very profitable business
- Lower levels of perm revenue

[^] From continuing business



OUR OPERATING CASH FLOWS WERE IMPACTED BY CUSTOMER BEHAVIOUR

For personal use only

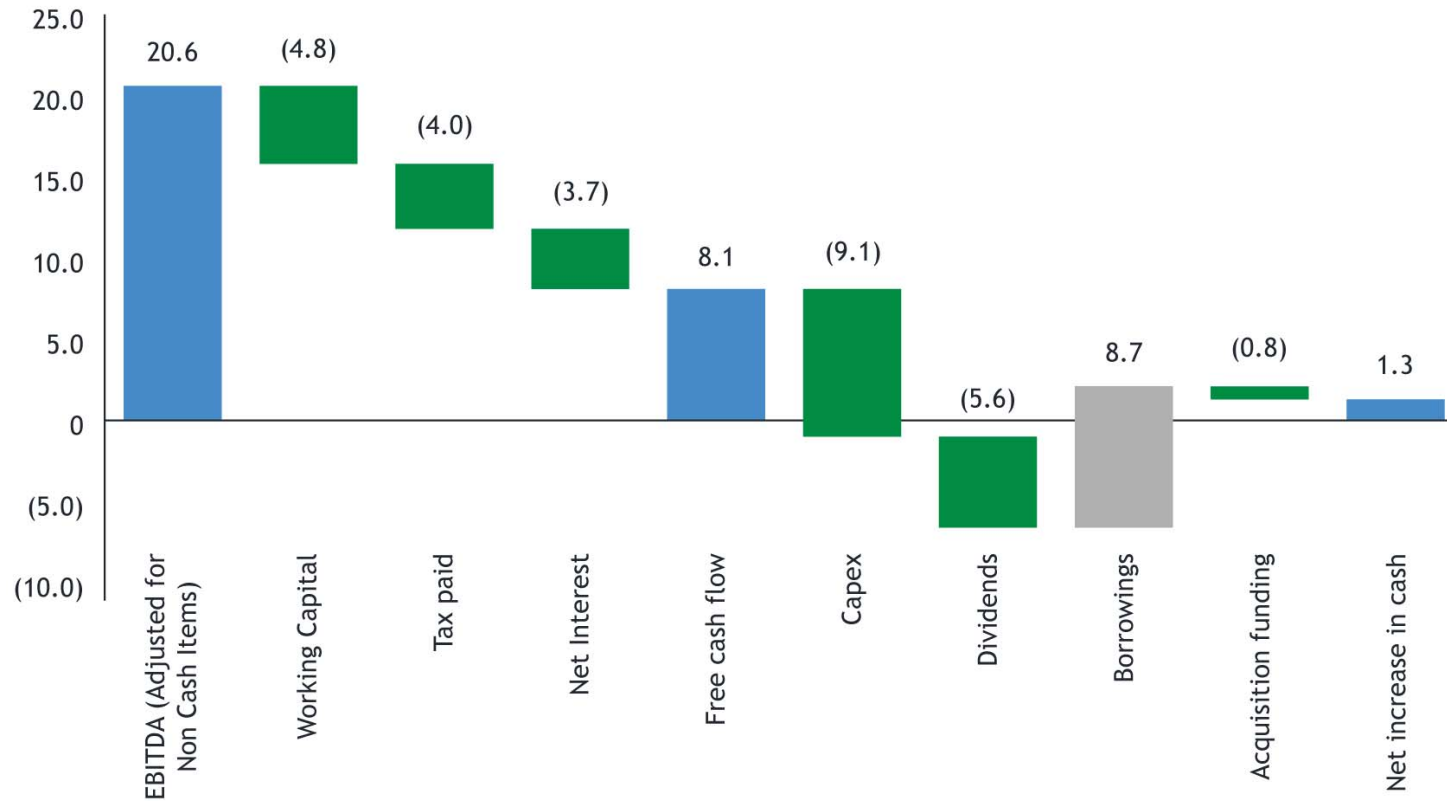


- First half cash flow impacted by deferred customer payments at year end
- \$35m collected in the first 5 days of January



ONE-OFF CAPEX INVESTMENT INCREASED FUNDING REQUIREMENT

For personal use only



- Capex higher due to consolidation of premises and residual spend on new IT system. Second half Capex will return to normal levels



THE AHS ACQUISITION IS EPS ACCRETIVE

AHS by the numbers

- 4000 employees/144 hotels
- Revenue over \$120m
- EBITDA contribution in 2013 forecast between \$8.0m and \$9.0m
- PBT contribution in 2013 forecast between \$7.0m and \$8.0m
- Cash EPS accretion in 2013 between 0.8 and 0.9 cents per share
- Purchase price of \$31.5m (including \$3.7m of potential future tax payments)
- No debt in AHS business at completion
- Acquisition funded by term debt



OUTLOOK FOR SECOND HALF 2012

- Good revenue momentum going into the second half. The January result was better than expected.
- The pipeline remains strong and we have the benefit of recent tender wins to be fully realised.
- Costs will continue to be rigorously managed in line with the unpredictable economic outlook.
- Projecting strong cashflow in the second half.
- Pressure on margins from some customer segments remains intense.
- Despite the continued economic uncertainty we expect our second half to result to exceed the first half outcome.

SEGMENT REPORTING



EBITDA* BY BUSINESS SEGMENT

- We are improving the business mix by reducing the reliance on perm revenue and increasing the focus on non-recruitment and managed services revenue



* Before overhead allocation

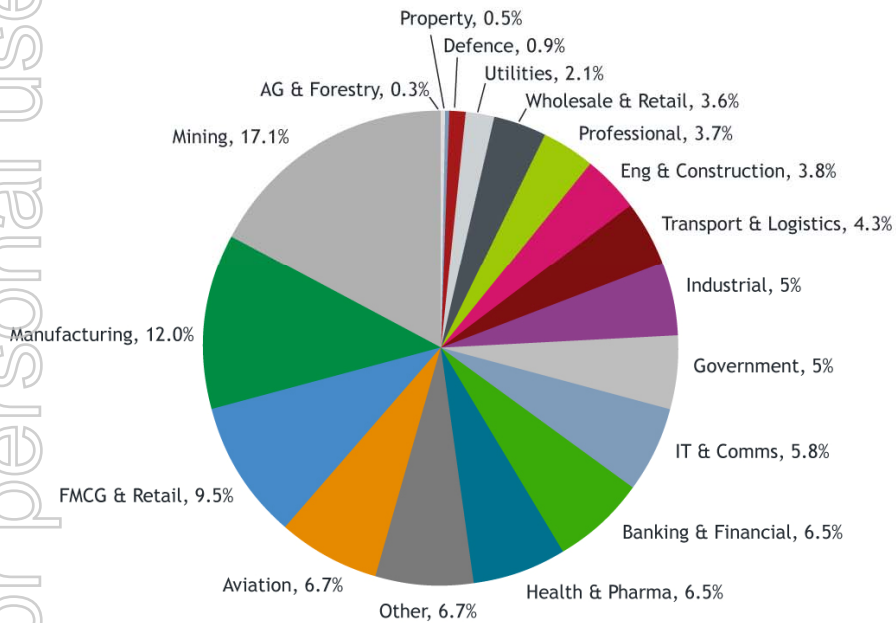
For personal use only



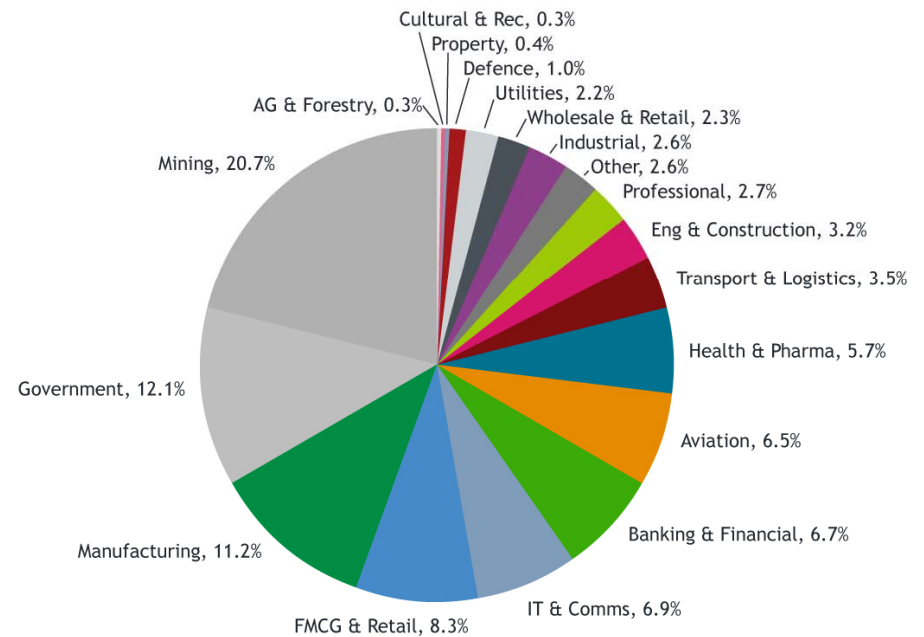
WE HAVE A WELL DIVERSIFIED CUSTOMER BASE COVERING MOST SECTORS OF THE ECONOMY

For personal use only

Margin Contribution by Industry in 2011



Margin Contribution by Industry in 2012





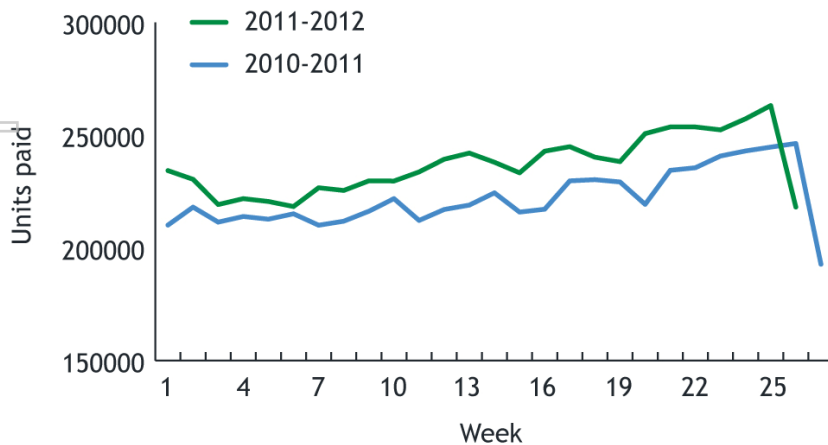
WORKFORCE SERVICES

	1H 2011	1H 2012	Change HOH
Revenue \$m	251.1	276.0	10%
EBITDA before corporate overheads \$m	8.7	10.8	24%
EBITDA margin before corporate allocations	3.5%	3.9%	11%

Highlights

- Continued strong growth in contractor hours particularly in the metropolitan business
- Strong focus on cost management during the half
- Revenue growth in Mining and Energy. Manufacturing and FMCG solid
- Margin pressure from some customers as they look for savings
- Growth is sector and geography specific - good growth in WA but lower growth in QLD and NSW

Weekly contractor units





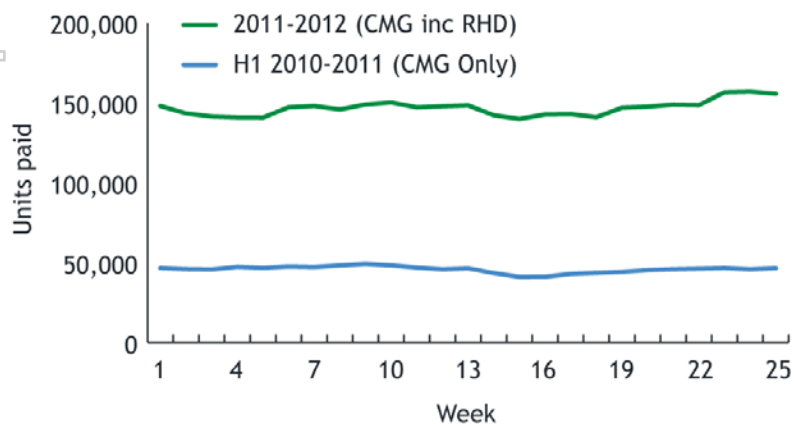
RECRUITMENT

	1H 2011	1H 2012	Change HOH
Revenue \$m	173.1	374.6	116%
EBITDA before corporate overheads \$m	8.2	13.5	65%
EBITDA before corporate allocations - margin	4.7%	3.6%	-23%
Contracting			
Contracting	67%	77%	
Permanent			
Permanent	33%	23%	

Highlights

- Larger result due to the inclusion of RHD and Asia/New Zealand
- Growth has been sector and geography specific - Mining & Energy, Infrastructure, Govt, Telco and IT
- Reduction in demand for permanent recruitment has impacted EBITDA margins
- Rigorous cost control measures compensated for the drop in perm revenue

Weekly contractor units

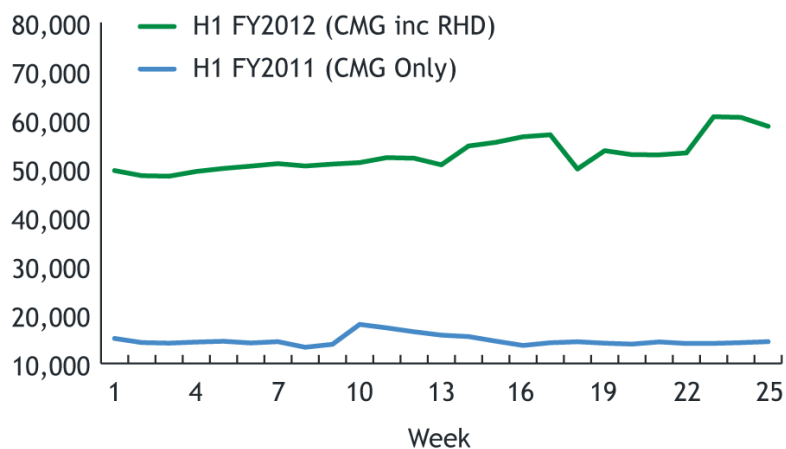




MANAGED SERVICES

	1H 2011	1H 2012	Change HOH
Revenue \$m	63.2	100.8	59%
EBITDA before corporate overheads \$m	2.7	7.4	174%
EBITDA before corporate allocations - margin	4.3%	7.3%	70%

Weekly units of work



Highlights

- Includes Aviation and Health contracts as well as the RHD Managed Services business
- Stable portfolio of clients delivering long term sustainable returns
- Level of units worked showing consistent growth
- Increase in EBITDA margin due to the addition of RHD Managed Services contracts
- Expanding Managed Services offering into Asia



NON RECRUITMENT

	1H 2011	1H 2012	Change HOH
Revenue \$m	10.5	20.1	91%
EBITDA before corporate overheads \$m	0.4	3.8	850%
EBITDA before corporate allocations - margin	3.8%	18.9%	397%

Highlights

- Comprises the Consulting and Aurion businesses
- Consulting result driven by growth in assessment and organisational development revenue and the impact of delivery initiatives
- Growing momentum in Aurion payroll business, significant new wins and good pipeline
- Expanding Consulting and Aurion offerings into the Pacific and Asia

Number paid using Aurion

