

1st Half FY12 Results Presentation

Rene Sugo - CEO March 2012

Commercial in Confidence



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The MyNetFone Group aims to be a leading provider of high quality, high value, hosted services and solutions, while:

- Retail delivering very best possible customer experience, value for money, and quality services in Australia compared with any other provider.
- Wholesale delivering wholesale solutions which generate high value revenue streams to wholesale service providers servicing residential, business and enterprise consumers.

# MyNetFone Group at a Glance













#### **Wholesale**

Carrier-grade

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- Interconnects with Tier 1 domestic and international providers
- Carrying over 2 billion minutes annually

#### **Hosted Services**

- White label Virtual PBX solutions
- Hosted SIP End-point services with over 250,000 SIP endpoints provisioned
- Unique Number Portability Checker

#### **Business & Enterprise**

- Scalable SIP-based services tailored for businesses of all sizes
- Market-leading Virtual PBX service with 2,000 deployments
- Reduced communications costs for businesses

#### Residential

- Over 95,000 active customers
- Recognised for reliable & good-value Voice service
- Strong growth in DSL and impending entry into NBN market

Commercial in Confidence







- Adds \$25M revenue and \$1M EBITDA in first year, with solid growth forecast
- Australia's 5<sup>th</sup> largest interconnected voice carrier
- MNF's back-end infrastructure provider
- Integrated Symbio's Wholesale business model

#### **Launched Virtual PBX 2.0**

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- Oriving ARPU and margin growth into the future
- Maintained our leading feature advantage in hosted telephony

**Executed smooth CEO transition and formed expanded senior** management team







- VoIP network infrastructure operating at 50% utilisation
- Hosted services software base and intellectual property owned in-house
- New products and services released quarterly; generating incremental revenue and providing cross selling opportunities

### Regional potential

Symbio's operations in Singapore and New Zealand providing potential for further overseas expansion

### **Strong Operating Cash Flow**

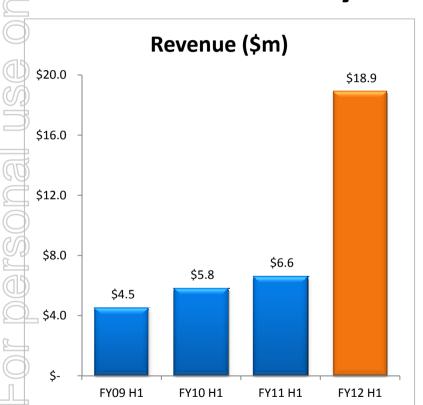
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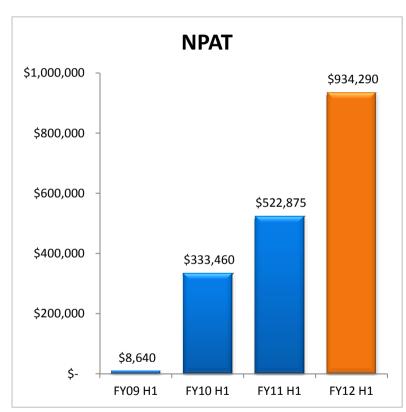
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## Financial Summary – FY12H1







# Financial Highlights

Reported Result	1H12	1H11	Var %
Revenue	\$18.9M	\$6.6M	185%
EBITDA	\$1.0M	\$0.5M	92%
NPAT	\$0.9M	\$0.5M	79%
Earnings per Share (EPS)	1.78cps	0.995cps	79%
Dividend per Share (DPS)*	0.8cps	0.5cps	60%
Net Tangible Assets per Share	2.51cps	0.74cps	239%

DPS\* - Dividend for 1H12 is fully franked Consolidated figures



### On Track with Forecasts

_ 	Forecast	FY11 (Actual)	FY12 (Budget)	FY13 (Budget)
3	Revenue	\$14M	\$41M	\$48M
	EBITDA	\$1.1M	\$2.5M	\$4.5M
9	NPAT	\$1.0M	\$2.1M	\$4.0M

∍Forecasts for consolidated group as published in the IER on 23<sup>rd</sup> December 2011



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Metric	Value	
Number of Shares	55M	
Share Price*	28c	
Market Capitalisation	\$15M	
Interim FY12 Dividend	0.8cps (franked)	
PE Ratio (based on FY12 budget)	7.4	

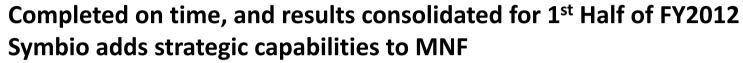
\* As at 19th March 2012





# Symbio Acquisition

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- National carrier interconnect network
- Industry changing "Local Number Porting" capabilities
- In-house product development powerhouse with 10 years success record in research & development

### Symbio brings huge tangible benefits

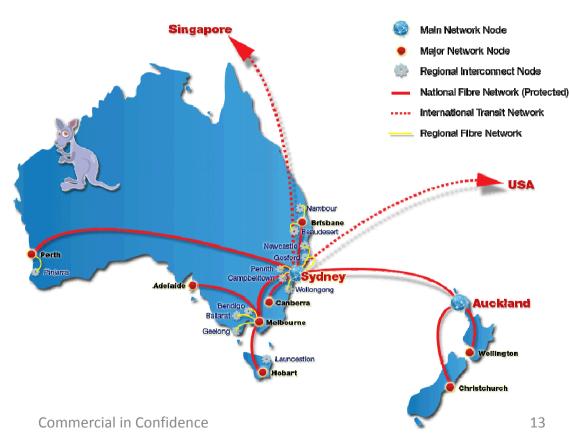
- Increase in gross revenue thanks to Wholesale and Hosted business models
- Positively accretive earnings from outset
- Strong cash flow and balance sheet
- Reduced costs for service delivery and new product innovation
- Massive scale in network operations and deployment capabilities

Symbio increases the depth of capability for MNF into infrastructure, wholesale and white-label hosted services

# Symbio Network

- Largest core VoIP network in Australia, handling 200 million
  - calls per month
  - Carrier Interconnects with Telstra, Optus, AAPT, GoTalk, Internode, Primus and Verizon
  - Protected Fibre Networks with built-in redundancy & backups
- Network infrastructure and carrier operations in Singapore and New Zealand











#### Customers

- Over 95,000 direct residential and hosted business customers (MyNetFone)
- Over 80 wholesale customers, including 17 Tier 1 operators (Symbio)

### Experience

- Carrying over 2 Billion minutes of voice per annum
- Managing over 250,000 VoIP end-points

### Infrastructure

- Nationally interconnected pure VoIP carrier grade network
- Approximately 50% headroom for rapid growth

### **Technology**

- In house product proven development capability
- Demonstrated leader in product innovation

#### Team

- Dedicated senior management team
- Strong team with years of experience & expertise in their respective fields of specialisation



## **Business Model**

	My Net Fone . Your World, Connected		symbio networks	
	Business & Enterprise	Residential	Hosted Services	Wholesale
SIP Trunking	✓		✓	✓
Virtual PBX	✓		✓ (White Label)	
VoIP Plans		✓		
Hosted SIP End-points			✓	
Number Porting	✓	✓	✓	✓
1300/1800 Hosted numbers	✓		✓	✓
Geographic Hosted DIDs	✓	✓	✓	✓
Call Origination & Termination			✓	✓
Access (DSL, NBN, Ethernet)	✓	✓	✓	
Virtual Fax	✓	✓	✓	
Mobile VoIP	✓	✓	✓	







Demand for hosted VoIP set to grow as more businesses switch to IP communications

NBN an enabler allowing quality, reliable access for voice and other IP service features

Symbio's unique platform and systems developed in house, with significant intellectual property exclusive to the company

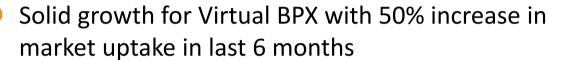
Team's expertise & experience means more features & services to meet market demands in the future



### **SMB Business**







VPBX2.0 new feature release to maintain our leading feature advantage in hosted 'cloud' telephony

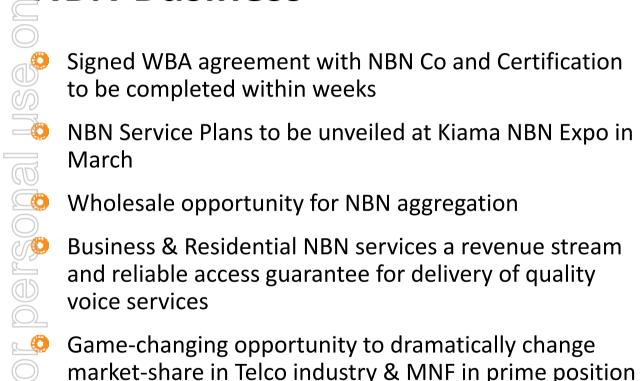
Innovative Virtual Fax and Mobile VoIP add-on services

NBN roll-out a trigger for businesses to switch providers and have all communications 'in the cloud'

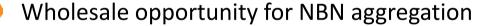




### **NBN** Business



NBN Service Plans to be unveiled at Kiama NBN Expo in March



Business & Residential NBN services a revenue stream and reliable access guarantee for delivery of quality voice services

Game-changing opportunity to dramatically change market-share in Telco industry & MNF in prime position to take advantage of it













Roadmap to increase revenues from "sticky" hosted services

Massive network capabilities thanks for Symbio acquisition, geared for rapid growth

Strong cash flow generation with no debt

Ready to take advantage of further industry consolidation and strategic growth opportunities

### Outlook



4. On track with published forecasts

3. Symbio network providing ample capacity and strategic capabilities



2. Roadmap for growth in place



1. Business performing strongly















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