

Austock AGM

21 November 2013





Chairman's Address

F. George. A Beaumont QC









Austock Life Presentation

Ross Higgins Managing Director

21 November 2013





Overview – Austock Life

Austock Life

- A start-up, investee of AGL's PDF first new life office of its kind in over 20 years
- Leading and specialist issuer of life insurance "investment" bonds
- APRA prudentially supervised & unrestricted life licenced

Austock Life's Business (\$400m FUM)

- Three Products (\$368 m FUM)
 - Imputation Bonds (IB)
 - ChildBuilder Bonds
 - Tax-Paid Term Deposits
- Acquisitions (\$32m FUM) three small friendly societies (closed products)

Established Business & Core Capabilities

- Formative years built product & distribution admin, governance & compliance
 - Core capabilities and proven expertise:
 - product manufacture and innovation life investment products
 - distribution model BDMs & Financial Adviser strategy based / advice driven sales





Austock Life - Strategy & Direction

Strategic Focus is Organic Sales & FUM Growth

Main goal - grow FUM & business's value for AGL shareholders

Attained critical FUM mass for profitable operation – future profits (and dividends):

- are by-products of our success with FUM growth objectives; and
- geared to level of investment in our Sales & Distribution Strategy

Sales & Distribution Strategy

- Predominant focus Financial Adviser market via a National BDM Distribution team
- Strategy-based / advice driven Financial Adviser business targeting \$100,000+ Bonds
- Hands-on, technical & educational engaging with Advisers & referral sources (solicitors & accountants)

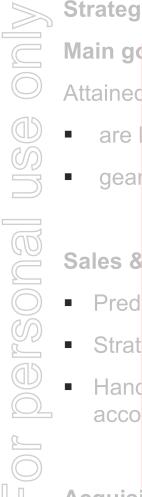
Acquisitions & Alliances

• "Opportunistically" pursue - provided not disruptive to our central organic FUM growth goals





Austock Life - Strategy & Direction



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Strategic Focus is Organic Sales & FUM Growth

Main go Sales Team & Distribution Activity in 2013 Attained

- Team expanded to 8 & national coverage are
 - National Sales Manager & Northern Region Manager appointed
 - BDM appointed to cover WA & SA
 - Approved Dealer Group List growth 177 to 198
 - New business by 110 separate Dealer Groups

ts (and dividends):

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BDM Distribution team argeting \$100,000+ Bonds referral sources (solicitors &

Acquisitions & Alliances

"Opportunistically" pursue - provided not disruptive to our central organic FUM growth goals





APRA Capital Requirements – A Snapshot

Austock Life's Capital Considerations

- A relatively small, but growing Life Company a low capital intensive business mix
- Not issuing risk life insurances or capital guaranteed/performance guaranteed business

APRA LAGIC Capital – Three Components:

- 1. Entity Licence \$10m minimum capital (Austock Life currently exempted/grandfathered)
- Management Fund Capital APRA minimum requirements (0.25% Operational Risk Reserve)
 sufficient capital to fund Business & Product Plans
 - also Target Surplus (25% 50% buffers above minimums)
- 3. Product Capital (Benefit Funds)
 - Imputation Bonds (29 Benefit Funds) NIL investment-linked & risk is with investors (But need Operational Risk Reserve in Management Fund - \$1.00m @ \$400m FUM)
 - Acquired Business (10 Benefit Funds) 5% minimum capital of policy liabilities

Capital Sources

1) Profits & retained earnings 2) AGL parent 3) Transfers (acquisitions) of businesses





Austock Life – FUM Growth & Sales Overview

Sales, FUM & Growth

	FY08		FY09		FY10		FY11		FY12		FY13	
IB Sales	\$55m	72%	\$40m	-27%	\$66.2	66%	\$80.1m	21%	\$88.8m	11%	\$105.4m	19%
FUM	\$109m		\$123m		\$175m		\$247m		\$301m		\$374m	
Growth	\$35m	47%	\$14m	13%	\$52m	42%	\$72m	41%	\$53m	21%	\$72m	24%

Since commencing operations in 2003:

- assets grown to \$400m
- over 15,000 policy owners

Since June 2009

- 4 consecutive years record sales
- 32.1% CAGR in FUM



Acquired Business





\$374m

\$72m net asset growth to \$374m (up 24%)

Opening FUM	\$301.2m		
IB Investment Growth	\$20.6m	Acquired Business	(\$1.4m)
IB Sales	\$105.4m	IB Withdrawals	(\$17.7m)
		IB Maturities	(\$18.7m)
		Closing FUM	\$373.5m

IB Investment Growth

- Markets driven Equities & Property
 - a favorable year

IB Sales

Include Savings Plans & 125% Add-ons

Acquired Business

Closed & run-off / Higher fee revenue

IB Withdrawals & Maturities

- Withdrawals voluntary & market & economic factors impact levels
- Maturities death profile driven





Austock Life – Business Value Factors

Licence & Barriers to Entry

- A valuable, unique and unrestricted Life Licence
- Lead-time & capital for APRA licence & product approvals & difficult to readily replicate

Imputation Bonds & ChildBuilder

- Higher value "retail" life insurance investment business
- Medium to long-term business linked to financial, tax & estate planning strategies
- High quality and high denomination business
 ave. lump sum \$100,000+ since inception
- Established and growing Financial Adviser base (200 Dealer Groups 7000 Advisers est.)
- Imputation Bond Zenith "Highly Recommended" Rating

Imputation Bond Platform

- Highly scalable & expandable platform adding new menu options & new breakout products
- Relatively fixed administration & operational cost base





The Market & Competition

1980s/90s – The Heyday of Insurance Bonds

- FUM peaked \$40bn+ then nearly half of Retail Funds Industry
- Late 90s/early 2000s majors AMP, AXA, MLC exited the market

The "Lost" Decades

- Antiquated investment structures & poor returns (capital guaranteed) low interest rates
- Little innovation with investment menus unlike managed funds & superannuation to modern multi-optioned investment platforms & switching facilities
- Removal of means-tested pension advantages

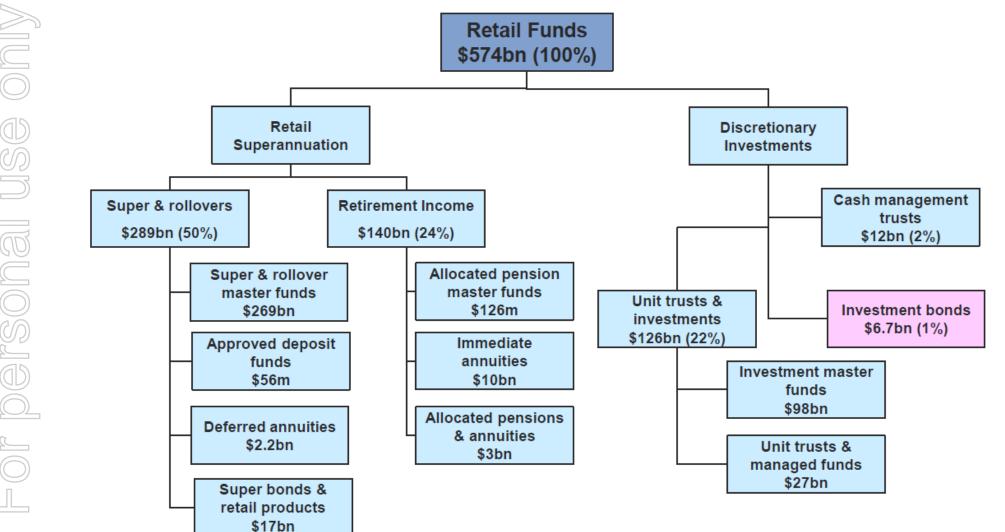
Today

- Industry FUM \$6.7m (just over 1% of Retail Funds Industry) & mainly old run-off FUM
- A "green fields" market some new entrants & old providers returning (AMP)
- Austock Life leads the way we're recreating the Financial Adviser interest





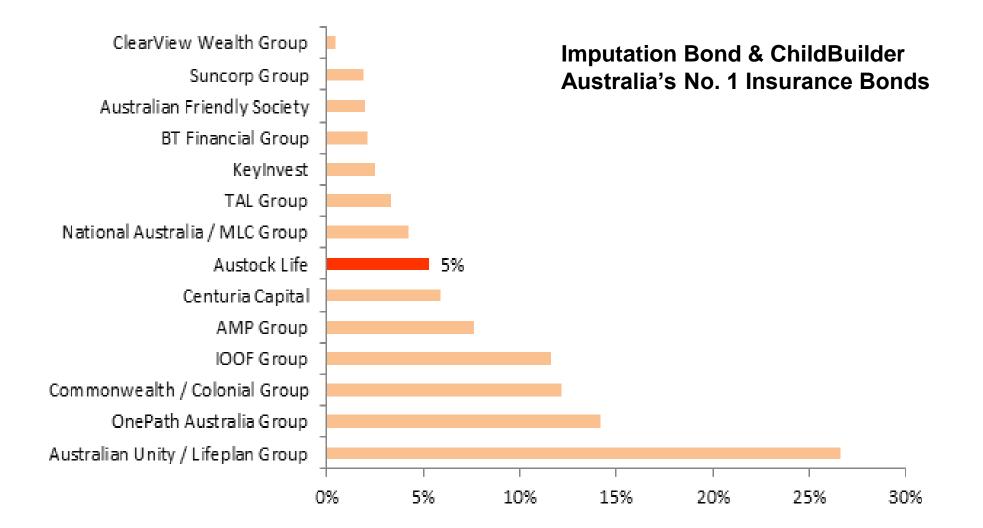
Retail Funds Industry – where do insurance bonds sit?



Source: Citi Research Equities "Trends in Wealth Management" – 1 July 2013.



Competitive Landscape



* By net inflows - Source: Plan for Life (June 13)



Financial Advisers shifting to "strategy-based" financial planning

- Post FOFA Adviser need to be "seen to be adding value"
- Suits our distribution model educate & re-educate on strategy

FOFA

- Fee-for-Service (suits us)
- Conflicted Remuneration changes remuneration & business models suits us
- Best Interest Rules really to our advantage & also independent planners
- "Tied" product & platform arrangements gone/weakened creates new APL openings

Dealer Groups – Lots of Change & Unrest

- Dealer Group acquisitions, defections, breakouts, & new start-ups
- AMP / AXA Takeover CBA acquisition Count BT poaching Count PIS defections Whitakers gone
- Some under pressure FOFA challenging / changing remuneration models





The Environment - Government & Taxation

New Conservative Government

- Financial Services Review & Taxation Reform Review
- Industry Lobby: Tax-Paid Rate reduction lobby to 20% (from 30%)

Changes to Superannuation??? They have worked our way...

- Halving of the contribution caps ($50k \downarrow 25k \uparrow 35k$ (over 60s))
- Possibility of extending Preservation Age to 67

Aged Care Reforms

Labor government package due 1 July 2014

Significant Investor Visa Opportunities

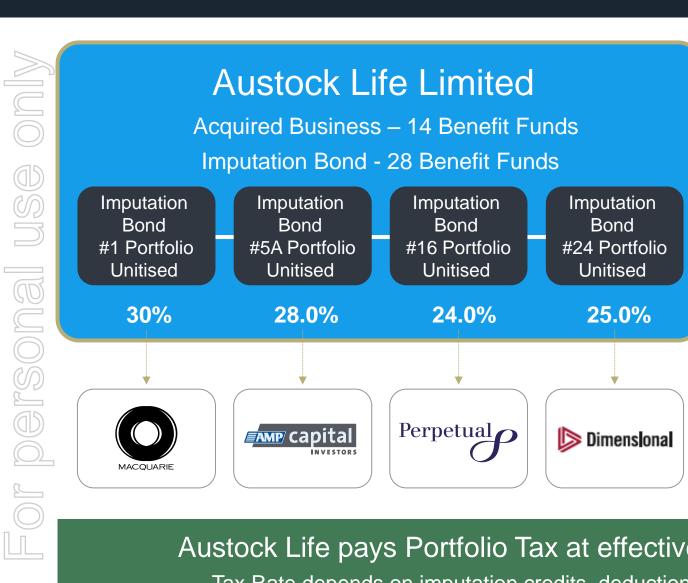
Industry Lobby: Include insurance bonds

ATO & Government Crackdowns - family wealth/ trusts/offshore arrangements





Entity & Product Structure





Transparent and unit linked benefits

Austock Life pays Portfolio Tax at effective 21%-30% p.a.

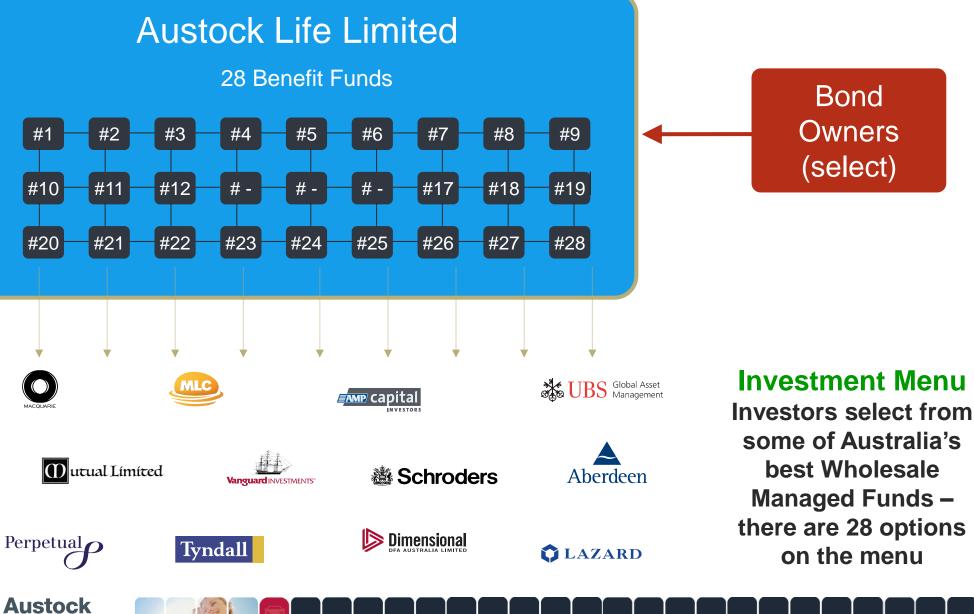
Tax Rate depends on imputation credits, deductions & tax reserving

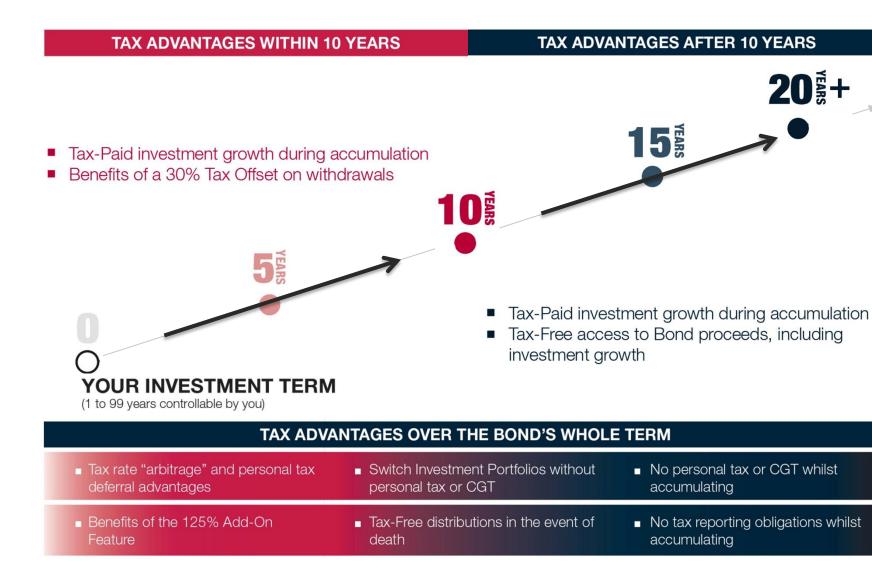




Investment Structure & Menu

Group







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Imputation Bonds



Imputation Bonds

Australia's No. 1 ranked Investment Bond*

The modern re-invention of the insurance bond that combines:

- Insurance Bond "Tax-Paid" Structure & "Tax-Free" Distributions
- Master Fund Like Investment Menu offers 28 investment menu options

+

"Strategy Wrap" of financial planning applications

* By net funds flows. Source: Plan For Life Actuaries & Researchers "Investment Bonds Report"





Imputation Bonds

Strategies for Using Imputation Bonds

- Life Events Accumulations & Endowments
- Estate Planning (In-Built Features)
- Alternative to Superannuation
- Aged Care Strategies
- Alternative "Annuity-Like" Streams

- Imputation Bonds in Private Trusts & Companies
- Education Funding
- Business Provisioning & Succession Funding
- Foreign Resident Investors
- Asset Protection

Aligned to our strategy-based/advice-driven distribution model

Reflected by high denomination Imputation Bonds (\$100,000+ since inception)

For many client objectives – the Imputation Bond is a superior investment and tax structure to directly held investments, superannuation, private trusts and companies – it can also produce better estate planning outcomes.





Imputation Bonds

Strategies for Using Imputation Bonds

- Life Events Accumulations & Endowments Imputation Bonds in Private Trusts &
- Estate Planning Imputation Bonds Activity in 2013
- Alternative to S
- Aged Care Stra
- Alternative "Anr

- Aligned to our st
- Reflected by hi

For many client ok directly held invest better estate planr

- 580 Imputation Bonds issued -\$100.7m sales
- \$73.3m net platform gain FUM to \$339.2m (up 28%)
- 125% Add-On Investments & Savings Plans = 4% of new business
- Average Imputation Bond size increased to \$130,000
- Retained "Highly Recommended" Zenith Product Rating

Group



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Imputation Bonds – Investment Menu 2013 Performance

	Imputation Bond FUM	by Manager at 30 J	une 2013
	Mutual Limited	\$124.4m	36.7%
	Macquarie	\$51.7m	15.2%
	Perpetual	\$42.6m	12.6%
	Vanguard	\$41.4m	12.2%
\square	PIMCO	\$17.0m	5.0%
	MLC Investments	\$13.6m	4.0%
	UBS	\$9.1m	2.7%
	Investors Mutual	\$6.7m	2.0%
\bigcirc	Dimensional	\$6.7m	1.9%
$\widetilde{\mathbb{O}}$	Tyndall	\$6.3m	1.8%
	Fairview	\$4.8m	1.4%
	Schroders	\$3.7m	1.1%
	Aberdeen	\$4.2m	1.3%
	Lazard	\$4.1m	1.2%
	Equity Trustees	\$2.0m	0.6%
	AMP Capital	\$0.9m	0.3%
	Total	\$339.2m	100%

- Platform has Menu 28 Options we invest into Wholesale UMFs
- We actively manage non-mandated segment of UMF appointments
- We mainly make "sector-specific" UMF appointments
- Facilitates Financial Adviser to construct Client's Bond own investment mix

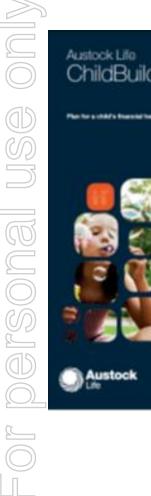


Imputation Bonds – Investment Menu 2013 Performance

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	Mutual Limited	\$124.4m	36.7%	Platform has N	lenu 28 Options – we		
	Macquarie	\$51.7m	15.2%	invest into Wh			
	Perpetual	_{\$4} Inves	tment Men	u Performance in 2013			
	Vanguard	\$4			nage non-mandated		
	PIMCO	\$1 = Me	nu Investm	ent Growth \$20.6 m	IF appointments		
	MLC Investments	\$1			te "sector-specific" UMF		
T	UBS	s All	28 menu op	otions achieved positive	te sector-specific offi		
	Investors Mutual	s ret	urns				
	Dimensional	8			ncial Adviser to construct		
	Tyndall	§ = 18	of 28 optior	ns had 10%+ returns	wn investment mix		
	Fairview	\$					
	Schroders	[§] = 6 ji	nvestment c	ptions returned in excess of			
	Aberdeen	\$ 20					
	Lazard	9					
	Equity Trustees	sta	andout 55.8	6% Perpetual Geared			
	AMP Capital		stralian Sha	•			
	Total	\$339.2m	100%				



ChildBuilder Bonds[™]



Austock Life ChildBuilder[®]Bonds



ChildBuilder [™] – Our re-invention of the old Children's Advancement Policy

For Parents / grandparents to set up specific endowments for children & for estate planning.

A "break-out" product from the Imputation Bond's platform:

- uses its same tax framework & full investment menu
- innovative menu of "Intended Purposes" (e.g. first home or deposit) – works like non-binding Will instructions
- Parents/Grandparents) retain control and access to the Bond (pre-vesting) for own unspecified purposes





ChildBuilder is designed for Financial Adviser use in "life-events" plans and estate planning

Children's Intended Purpose Menu

- Home Ownership & Deposits
- Education & Qualifications
- Wedding, Child's Special Needs
- Travel & Career Goals
- Parent's/Grandparent's Special Designated Purposes

Estate Planning

- Earmarked inheritances for Children & Grandchildren
- Outside the Will and beyond challenge from the Estate
- Low maintenance, low cost alternative to Testamentary Trusts





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Children's Inte

- Home Owne
- Education &
- Wedding, Ch
- Travel & Car
- Parent's/Gra
- Estate Plannin -
 - Earmarked i
 - Outside the

ChildBuilder – Activity in 2013

- ChildBuilder = 28% of new business mix x product type
- 229 ChildBuilder Bonds issued \$2.5m of new business
- Average ChildBuilder Bond size \$11,000
 - Increasing sales & higher denominations

Low maintenance, low cost alternative to Testamentary Trusts



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Tax-Paid Term Deposits

Tax-Paid Term Deposits Portfolio (Portfolio #14A) Austock Life



31 July 2013

Financial Adviser Reference Sheet

Imputation Bond - Investment Menu

Portfolio #14A

\$121.7 million 20 July 2010 APIR code ALL0028AU 11. unual Liestore Managed by

Portfolio Description

A diversified portfolio (by issuer and duration) of Term Deposits (TDs) predominantly issued by major Australian Banks. The portfolio may also include other licensed Australian banks and invest in Authorised Deposit-taking Institutions (ADIs) provided that they are covered by the Australian Government ADI Guarantee. (ADI Guarantee) Portfolio #14A is managed by Mutual Limited under an

investment mandate agreement with Austock Life.

Objective and Investment Strategy

To outperform (before tax and fees) the UBS Australian Bank Bill Index and achieve returns superior to cash management trusts.

Mutual's strategy is to source and actively manage a diversified portfolio of the best TDs on offer by the major Australian banks. Mutual will also seek to enhance the fund's core yield from the major banks by selectively investing in other Australian banks, and also in the TDs of ADIs that quality for the ADI Guarantee.

Mutual seeks to capitalise on the increasing competition and changed market funding dynamics with TD business for (and as between) the major banks, the second tier and regional banks and other ADIs, such as credit unions and building societies.



Features and Benefits Unique and Tax-Effective TD Investing An actively managed and daily unit priced portfolio of TDs under a "Tax-Paid" and "Tax-Free" distributing insurance bond structure Withdrawals (full or partial) use the portfolio's daily unit price and are processed in normal market conditions within 14 business days. Very Low Risk

TD counterparties are predominantly the major

Australian banks, but can include other institutions with the ADI Guarant No. of TD Counterparties 8 % of Portfolio Short-term rating A1+ 100% Long-term rating AA 98% Long-term rating AAA 2% Government ADI Guaranteed 2%

Low Manager Austock Life 0.50% p.a. Mutual Limited 0.15% p.a. Compares very favourably against competitors' high cost Capital Guaranteed insurance bonds.

Platform Tax-efficiency and Switching Flexibility Portfolio #14A is one of 28 options on the Imputation Bond's menu – investors can switch between options without personal tax or capital gains tax implications.

Tax-Paid Term Deposits

Austock Life's invention – A portfolio approach to investing in TDs

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Insurance bond tax treatment

- Tax-effective TD investing for high taxed investors
- Superior liquidity & flexible access
- Low fees Low/no TD management
- Most popular menu option \$130 m FUM



Australia's (and likely the world's) first actively managed portfolio of Term Deposits

Innovation of being under a Tax-Paid insurance bond framework

A "product-like" option of IB menu with "stand-alone" attractions

- investors favouring TDs in uncertain & volatile market conditions
- added margin new prominence of TDs in bank funding
- superior security & potential returns over traditional capital guarantee insurance bonds

Financial Adviser Strategies

- Aged Care Strategy a safe & simply understood TD portfolio
- Tax Arbitrage Advantages TD investing for high taxed investors
- TD backed annuity-like alternative
- Pension monies exiting superannuation





Tax-Paid Term Deposits

Australia's (and likely the world's) first actively managed portfolio of Term Deposits Innovation of being under a Tax-Paid insurance bond framework Tax-Paid TDs – Activity in 2013 A "product-like" o \$51m of new business - FUM growth to \$122m investors favour added margin -4.76% p.a. average gross yield = 2.65% p.a. (after fees / Portfolio Tax) superior securit rance bonds 4.98% p.a. over 3 years – 0.84% value add over **Financial Adviser** benchmark (12 month – 1.28% over benchmark) Aged Care Stra

- Tax Arbitrage Advantages TD investing for high taxed investors
- TD backed annuity-like alternative
- Pension monies exiting superannuation



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