

27<sup>th</sup> November 2014

The Manager Company Announcements Platform Australian Securities Exchange Exchange Centre 20 Bridge Street Sydney, NSW 2000

Dear Sir,

Attached is a copy of the prepared Chief Executive Officer's strategy presentation which will be delivered at 10.00am today.

Yours faithfully

S.S. Rouvray

MIUO BSD IBUOSIBO IOL

**Company Secretary** 

Austbrokers Holdings Limited

For further information, contact Steve Rouvray: (02) 9935 2201

0412 259 158



More than

\$2.5B

base premium

450,000+ clients

Equity in 70+
businesses across
250+ locations

Largest equity

based broking group

Largest

non-insurer underwriting group



Largest

broking cluster in NZ

~30 YRS active

partnership experience

>2,700

austbrokers

9 YRS continuous double digit growth

06 07

08

09

10

11

1

L3

14

### WHO WE ARE

· JV with IBNA -

cluster group

Australia's largest

• IBNA >\$1.3B in gross

written premium

or personal

 Australia and NZ's leading equity based insurance broking, underwriting agency and risk services group

Pioneers of the 'Owner-Driver' model **AUSTBROKERS** HOLDINGS LTD. INSURANCE **SPECIALIST** RISK UNDERWRITING BROKING AIMS SERVICES NETWORK AGENCIES **BWM** • 50+ broking groups · Leading support Largest NZ cluster · 21 agency groups services group Largest equity based 50+ specialised

broking group in

written premium

AUS and NZ

>\$2.5B in gross

GROUP SERVICES: TECHNOLOGY; BUSINESS SUPPORT; MARKETING

Specialist risk advice

and consultancy

Complementary

products and

services

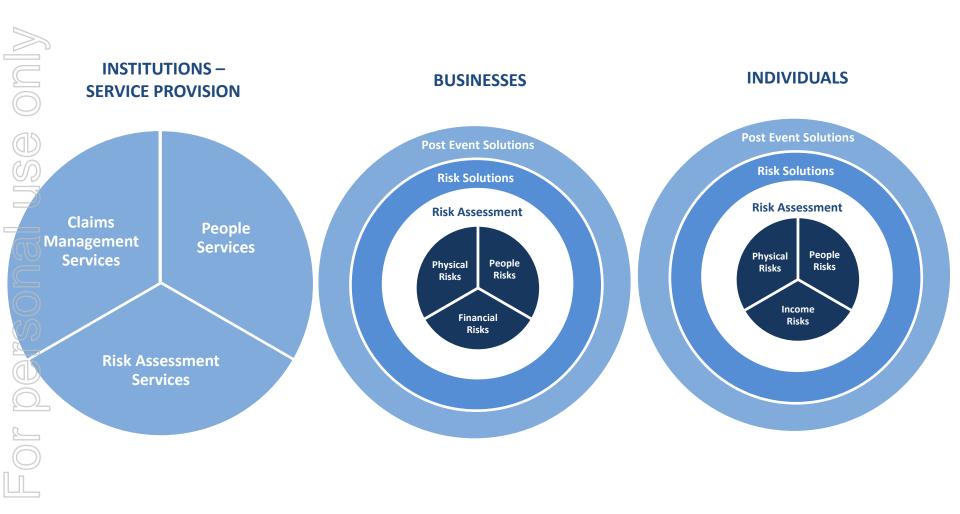


product lines

• \$280M in gross

written premium

### AUB - GROUP STRATEGIC APPROACH





### AUB GROUP OPERATING MODEL

**CLUSTER GROUP** AIMS JV (AUS) BWM (NZ)

Product Wordings Product Remuneration

- Product Training
- Conference
- Insurer liaison

### **BROKER & INTERMEDIARY DISTRIBUTION**

- Existing Business Support/Growth
- **New Partner Acquisition**
- **Bolt-on Acquisition**

### **UNDERWRITING AGENCIES**

- Facility Management Support
- New Agencies Development

### **RISK SERVICES**

- Existing Business Support/Growth Complementary 'Risk' Services
  - Development of new Risk Areas

BUSINESS SERVICES & SUPPORT – Business Centre, Risk & Compliance, Support services

BUSINESS TECHNOLOGY - IT infrastructure, Data Centre, Business Solutions, Business Intelligence

**OPERATING OFFICE** – Project delivery & Change, Marketing Communications, AUB proposition delivery

**INSURER & MARKET DEVELOPMENT** – AUB:Insurer growth initiatives, New market initiatives, Hunter JV

FINANCE / INVESTOR RELATIONS / LEGAL

# WE'RE FOCUSED ON DELIVERING OUR STRATEGY

DRIVE VALUE FROM OUR CORE	ENABLE STRONG BUSINESSES	CAPTURE NEW OPPORTUNITIES
<ul> <li>Winning in distribution and retaining clients</li> <li>Be the market leader in specialist underwriting segments</li> <li>Leading group services</li> </ul>	<ul> <li>Leverage technology capabilities</li> <li>Drive business efficiencies</li> <li>Product and service differentiation</li> </ul>	<ul> <li>Diversify portfolio and income streams</li> <li>Enter new markets</li> <li>Continue to invest in start-ups and acquisitions</li> </ul>



### BUILDING OUR FUTURE WITH CONFIDENCE

- Clarity of vision and purpose
- Clarity of business model 'Owner-Driver'
- Clarity of operating model
- Clarity of group strategy

or personal

- Sustained, demonstrable performance
- Disciplined approach





More than

\$2.3B

base premium

\$700M

Funds under management

Wholly

owned

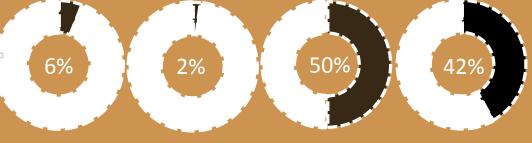


Majority

owned

Largest equity based broking network in Australia and New Zealand

450,000 clients



Equal

owner

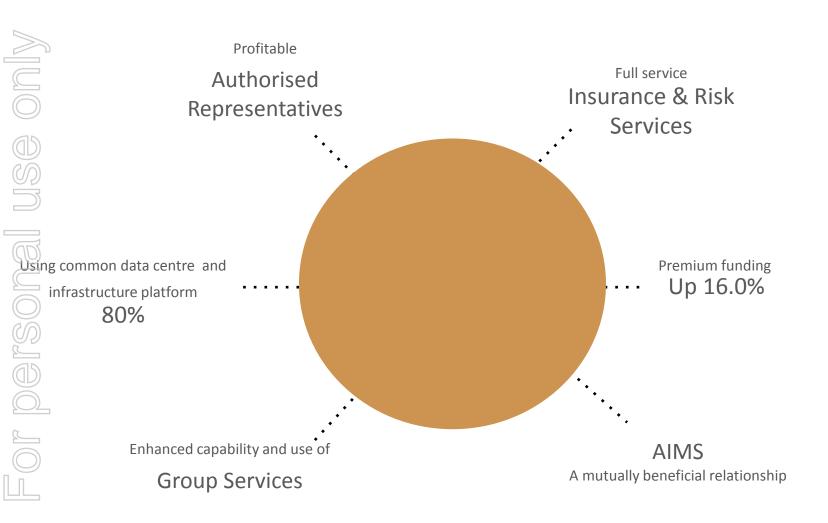
**Minority** 

owned

>2,700 staff

austbrokers

## **OUR GROWING DISTRIBUTION LANDSCAPE**





## FOCUSED ON DELIVERING OUR STRATEGY

# or personal

# DRIVE VALUE FROM OUR CORE

# ENABLE STRONG BUSINESSES

# CAPTURE NEW OPPORTUNITIES

- Winning in distribution
- Executing organic growth initiatives
- End-to-end provider of insurance & risk services
- Adding bench strength

- Leverage technology capabilities
- Drive efficiencies:
  - Streamlined full policy administration
  - Automation of premium funding
  - Centralised data utilisation

- Continue to invest in bolt ons for profitability
- Opportunity management (CRM)
- Soft market capitalise on insurer appetite





More than

\$280M

Gross written premium (GWP)





180 staff

**Business** 

**leaders** 

have

06 07 08 09 10 11 12 13 14:

austbrokers

years industry

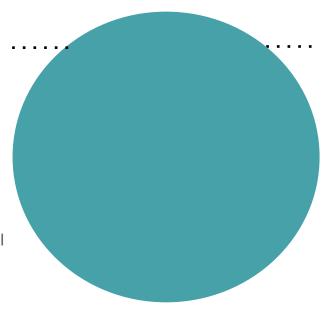
experience

(average)

### OUR GROWING UNDERWRITING AGENCY LANDSCAPE

### Profitable Start Ups

- . Longitude (strata)
- . Latitude (SME)
  - **Equipment Breakdown**
  - Construction
  - Marine
  - Specialty Liability
- . New Surety
- . Austagencies PI
- . SURA Accident & Health / Travel
- . Aust Re (wholesale / binders)



# Successful Acquisitions/Integrations

- .CEMAC / CPE
- . Cinesure / Latitude Film & TV and FIUA
- . Tasman (Professional Indemnity)
- Guardian / Latitude Alpine & Dolphin (SURA Hospitality)
- . Lawsons (Labour Hire & Specialty Liability)
- . Mint Plus (SURA Professional Risks)
- . Celestial (SURA Hospitality) Clubs
- . Mint Taxis
- . Mint Property & Casualty



### OUR GROWING UNDERWRITING AGENCY LANDSCAPE

### **Key Underwriting Talent**

. Ian Faragher: 30+ years

. Jesse Borthwick: 30+ years

. Peter Curtis: 30+ years

. Jim Wiechman: 30+ years

. Matt Etheridge: 15+ years

. Scott Woolley: 20+ years

. Norm Verity: 40+ years

. Joe LoSurdo: 20+ years

. Dean Fiddes: 30+ years

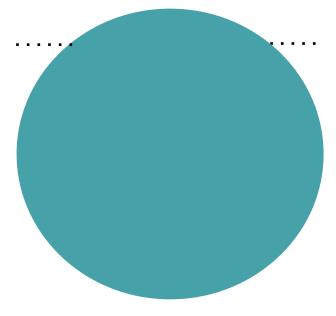
. Graham Kingaby: 30+ years

. Roy Daly: 30+ years

. Paul Robertson: 30+ years

. Scott Newland: 30+ years

. Adel Dawood: 30+ years



### Increasing Niche Leadership

Agency	Position
Australian Bus & Coach	1
Cinesure (Film & TV)	1
CEMAC (Plant & Equipment)	2
5 Star (Motor Dealers)	3
Longitude (Strata)	3
Millennium (Farm)	3



### FOCUSED ON DELIVERING OUR STRATEGY

# -or personal

# DRIVE VALUE FROM OUR CORE

# ENABLE STRONG BUSINESSES

# CAPTURE NEW OPPORTUNITIES

- Top 3 market position in chosen segments
- Specialised product lines
- Niche segments with higher barriers to entry
- Underwriting driven

- Employing the best underwriters
- Building the best products
- Drive efficiencies by leveraging technology capabilities (automation)
- Continue to invest in start-ups for profitability
- Incubator for insurers to develop product
- Electronic product capability (B2B)





Contributed 10% of overall growth in first year

2 new partners in first year

# Complementary

risk management solutions for clients

Operationally effective with

>\$700K profit in

first year

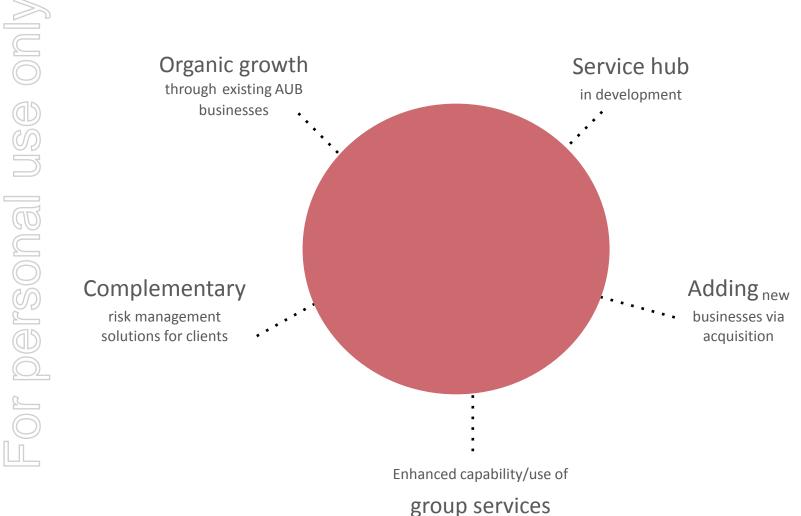
Significant
expertise subject
specialists and technical experts

Bunnings, DHL, Leighton Holdings

client examples



### **OUR GROWING RISK SERVICES LANDSCAPE**





## FOCUSED ON DELIVERING OUR STRATEGY

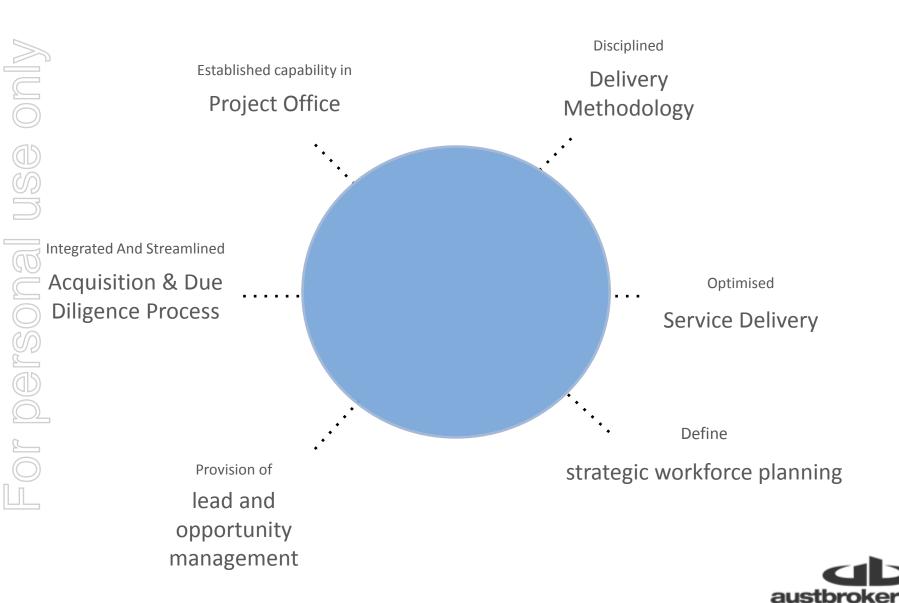
# -or personal use only

### **DRIVE VALUE ENABLE STRONG CAPTURE NEW** FROM OUR CORE **BUSINESSES OPPORTUNITIES** Break dependency of **Complementary solutions** insurance rate cycle Diversified income and for current distribution profit stream Enables risk management channel and clients services (pre and post Execute new market Open market event) with existing segments clients





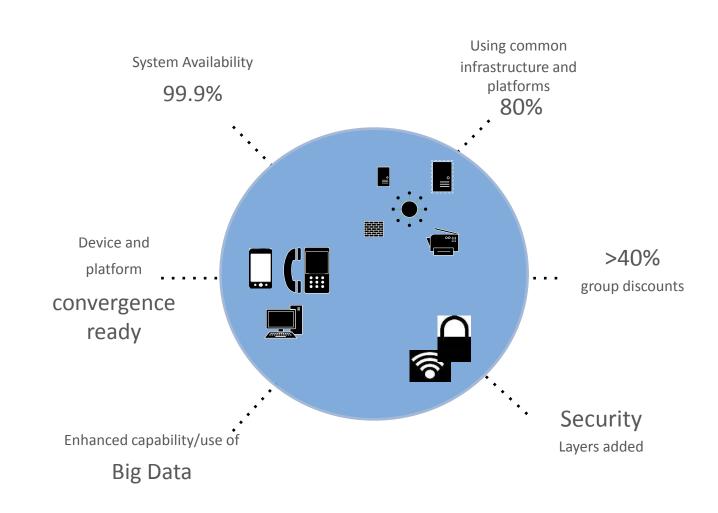
### OPTIMISE OPERATING MODEL & DELIVERY CAPABILITY





## LEADING TECHNOLOGY CAPABILITY

For personal use only





# FOCUSED ON DELIVERING OUR STRATEGY

# or bersonal

# DRIVE VALUE FROM OUR CORE

**ENABLE STRONG** 

**BUSINESSES** 

# CAPTURE NEW OPPORTUNITIES

- Maintain 99.9% system availability
- Common infrastructure and platforms with:
  - 100% of underwriting agencies
  - 80% of insurance broking

- Automate antiquated services
- Expand opportunity management system
- Implement device agnostic platforms
- Further streamline data analytics and insights to drive efficient behaviour

- Architecture enables integration of future technology
- Continue mobility capability - pervasive connectivity; integrated collaboration suites; workforce convergence
- Incorporate client self service



This release may contain forward looking statements relating to future matters, which are subject to known and unknown risks, Uncertainties and other important factors which could cause the actual results, performance or achievements of Austbrokers and the Austbrokers Group to be materially different from those expressed in this announcement. Except as required by law and only to the extent so required, neither Austbrokers nor any other person warrants that these forward looking statements relating to future matters will occur.



