

# WebBeds Investor Briefing

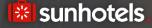
**John Guscic**Managing Director













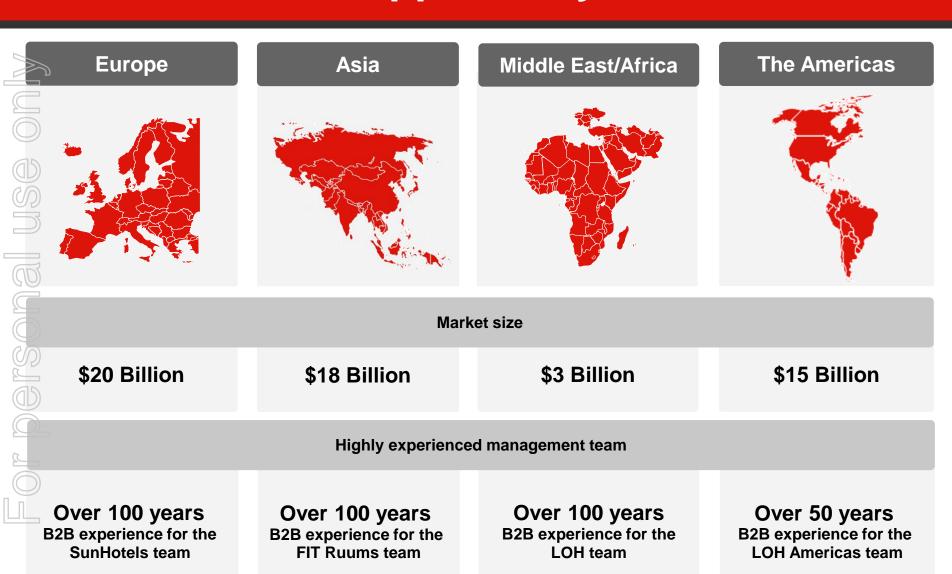




B2B WebBeds
Digital provision of hotel rooms to global partners

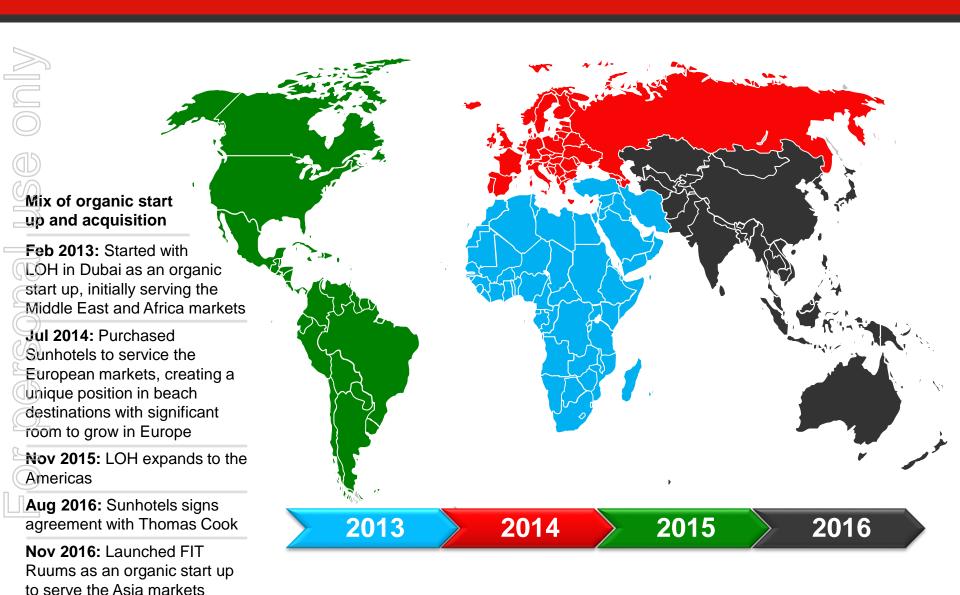


# The B2B market opportunity





# The B2B journey to date



# WebBeds Lots of Hotels (LOH)



Digital provision of hotel rooms to global partners

Separate 

Chief Executive Officer

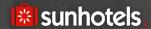


Dersonal





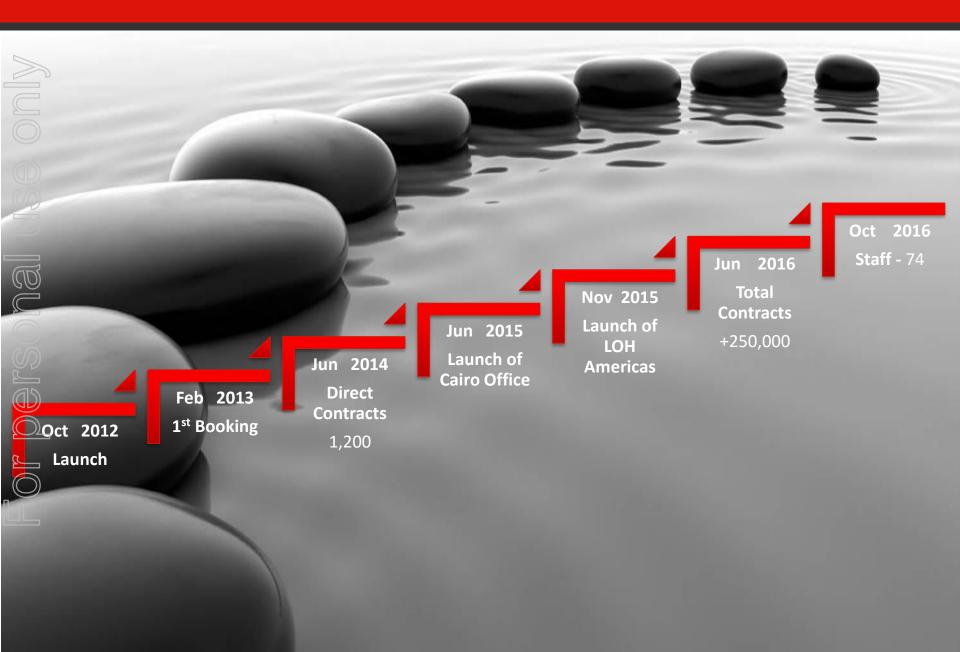








# **LOH Milestones**



#### webjet limited

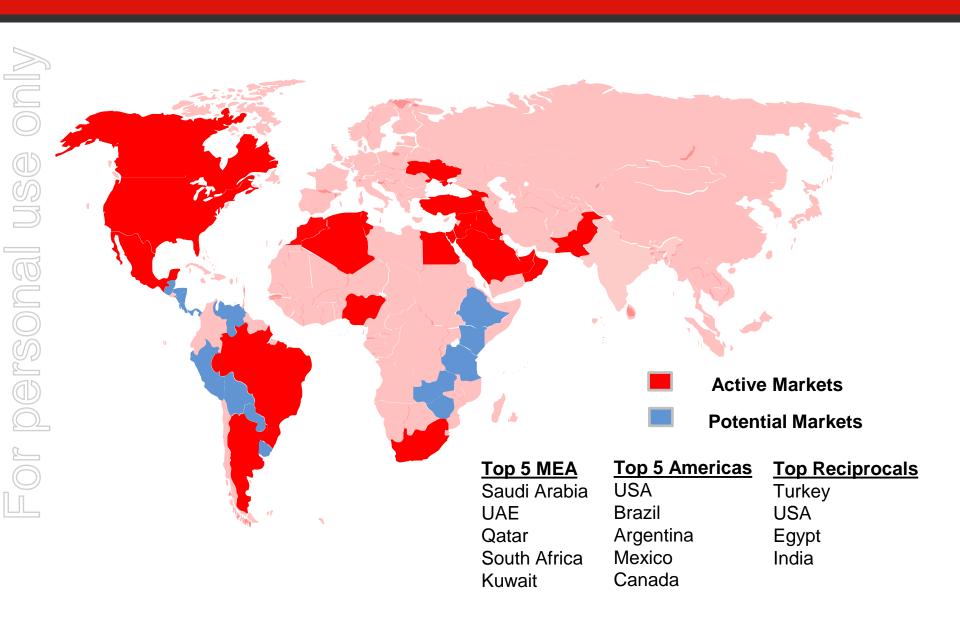
# LOH – Today

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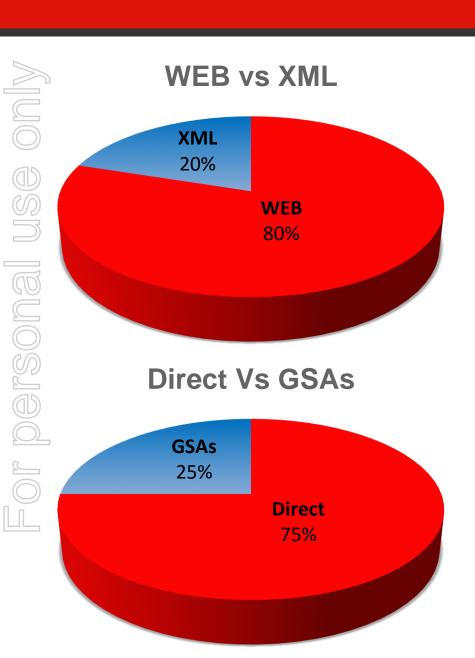


# **LOH – Distribution Network**

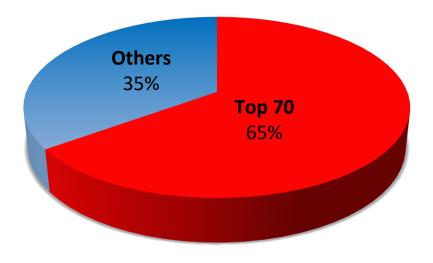




# **LOH – Production Mix**

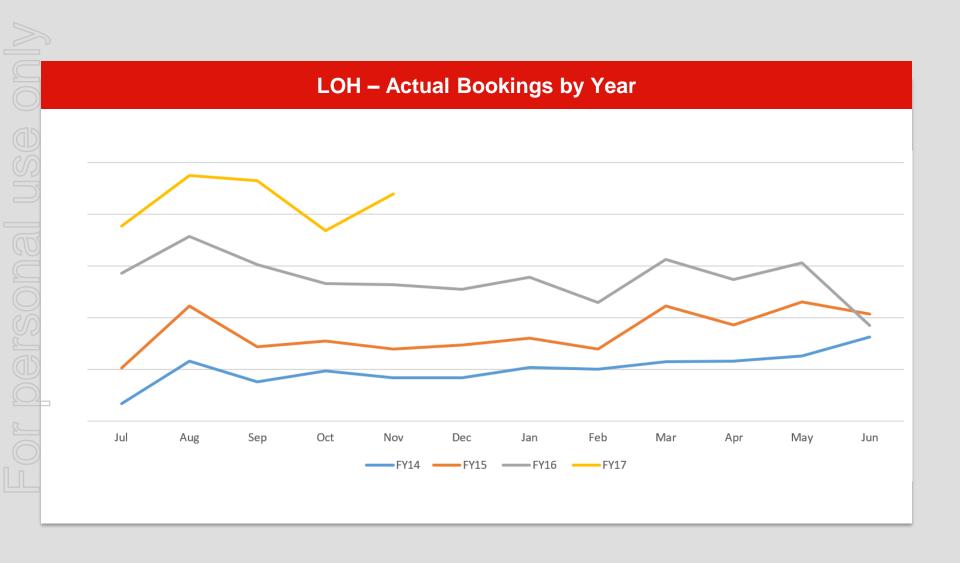


**Top 70 Clients Share** 





# **LOH – Booking Growth YOY**





# **Strategy for Growth in FY17**

## Content

- Increase Webbeds Direct Content
- New DI Connections to include 12,500 Hotels
- Grow Domestic & Intraregional Product
- DMC Products in Top Destinations

# **Technology**

- XML Clients Optimization Initiative
- Certify Key Tech-Houses for rapid growth
- Re-launch White Label Product

# **Commercial**

- Increase Reciprocal Deals
- Global Distribution via GDSs
- Top 70 Clients focus on growth



# **Strategy for Growth in FY17**

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- Differentiating in the B2B Space
- Enabling Scale
- Increasing Purchasing Power
- Network Effect
- Leading Market Player



# WebBeds Sunhotels



Digital provision of hotel rooms to global partners

Nigel Horne EEO Sunhotels

" Dersonal















## **Our Business**

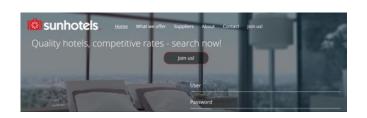
#### **Sunhotels Advantages & Opportunities**

- Supply: Direct contracting focus, highly efficient mid and long tail through DMC and third party provider connectivity
- **Destinations**: Strong global position in beach, fast growth in cities
- Customer base: Stretches across travel agencies, OTAs and tour operators
- Partnerships with tour operators:
   Turn to SH to outsource purchasing and fulfillment of operations
- Superior service levels to our trade partners

#### Technology supporting growth

- Modern, responsive website
- Flexible, scalable, proprietary platform: Enables more product on shelf
- Simple, fast XML API
- In-house development:
   Outsource low-cost where appropriate
- Mallorca, Spain offers strong operational location











# **Growth Profile - Markets**

#### **Major Source Markets**

- > Sweden > Germany
- > UK > Finland
- > Norway > Italy
- > Spain > Turkey
- ⇒ Denmark

# Top Growth Source Markets<sup>(1)</sup>

- > Spain +99%
- ) UK +54%
- → Germany +51%
- > Norway +27%
- → Sweden +22%

<sup>1</sup>Figures represent year on year TTV growth for FY17



#### **Major Destinations**

- Spain > Portugal
- USA → UAE

>

- Greece > Thailand
- UK > Caribbean
- > Italy > Germany

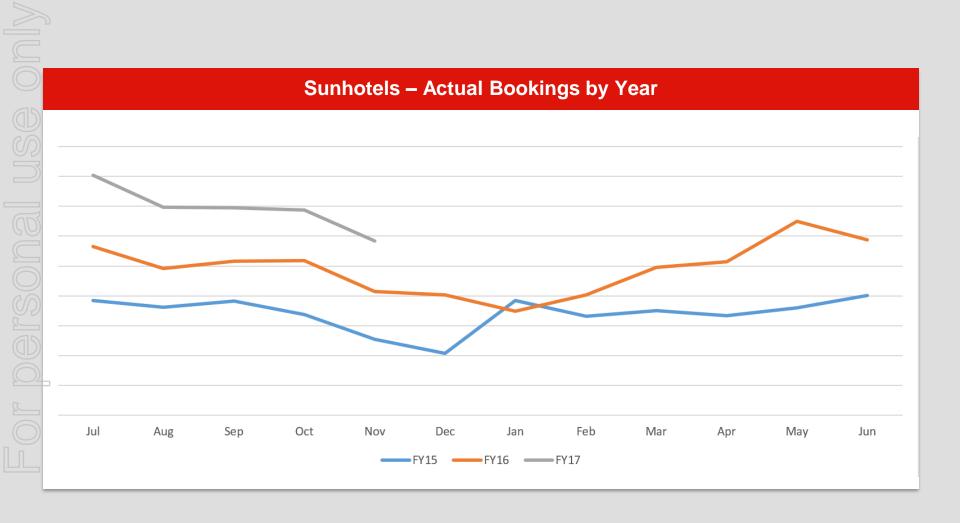
# Top Growth Destinations<sup>(1)</sup>

- > USA +61%
- > Spain +52%
- > Greece +51%
- > Italy +50%
- → UAE +31%





# **Growth Profile - Bookings**







# **Growth in FY17 Underway**

#### **FY17 YTD TTV Highlights**

#### **Mature Markets: Nordics**

- Organic share growth through improved inventory offering to existing clients
- Opportunistic new client acquisition

#### **Growth Markets**

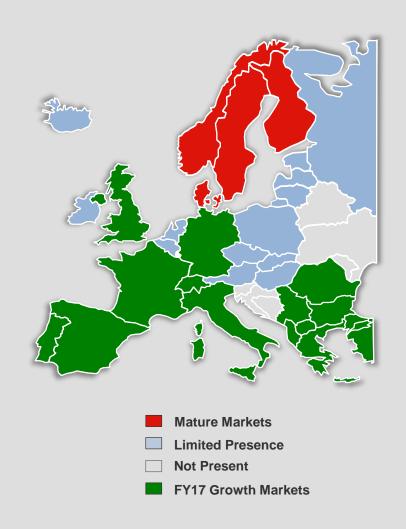
- Strong client acquisition pipeline in UK, Spain, Germany, Italy, France, Southeast Europe & Israel
- Focus on Wholesaler, Tour Operator and OTA clients in all markets
- Development of retail agency client base in UK, France, Switzerland

#### Inventory

 Expand inventory through all segments and geographies via a balanced strategy of direct, 3<sup>rd</sup> party and chain connectivity

#### **Technology**

 Investment in technology to manage scale, enable sales growth and gain operational efficiency







# Thomas Cook Strategic Sourcing Partnership

#### **New Strategic Partnership**

- Sunhotels has entered a major strategic partnership to grow the Complementary Hotel business of Thomas Cook Group (TCG)
- Thomas Cook is a leading tour operator with GBP 7.8 billion turnover across 15 key source markets
- Sunhotels will receive ~ 3,000 hotel contracts from Thomas Cook and provide these and our existing inventory to Thomas Cook as preferred distribution partner. Novation is underway. Completion expected June 2017.

#### **Partnership Details**

- Upfront payment to Thomas Cook of GBP 21 million
- Long term contract
- During the initial two year transitional period, Webjet will be paid a management fee
- Full implementation complete by 1 January 2019
- From 2019, contract becomes a volume based service fee arrangement
- Delivering a lean and efficient process for the contracting and support of hotel inventory to Thomas Cook





# **Partnership Highlights**



## **Sunhotels Will Provide Thomas Cook:**

- Outsourcing of Contracting
- Health and Safety

Thomas Cook

- Booking Fulfillment
- Technology to Enable Connectivity





#### What does this mean for Sunhotels?

- Differentiating in the B2B Space
- Enabling Scale
- Increasing Purchasing Power
- Network Effect
- Leading Market Player



# WebBeds FIT Ruums



Digital provision of hotel rooms to global partners

Daryl Lee







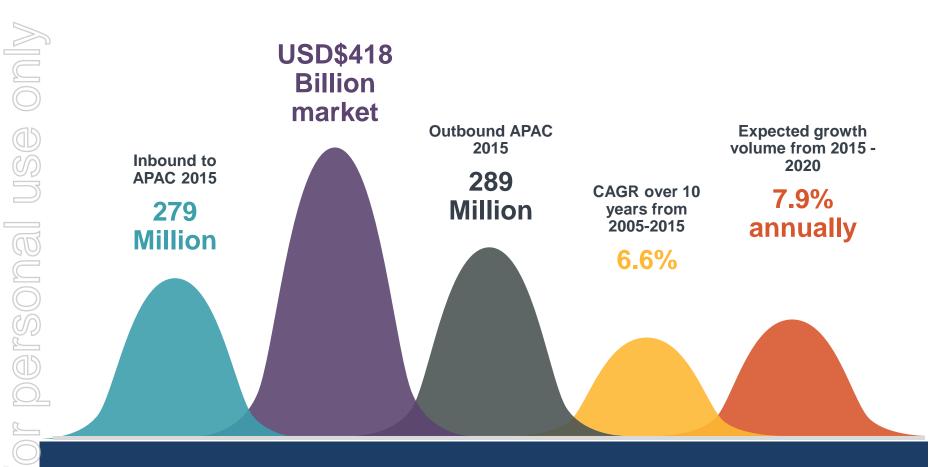








# **ASIA** – Size of Opportunity



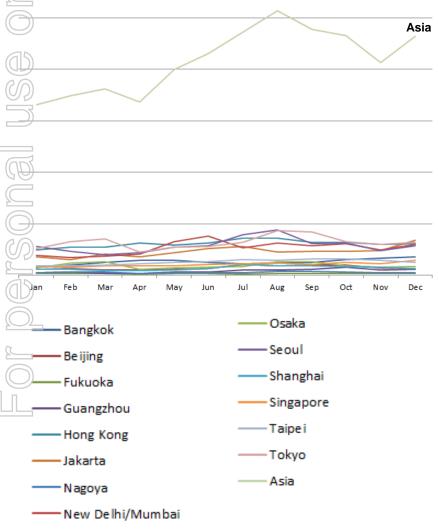
- ► Inbound and Outbound grew > 3 Times over 20 years
- > APAC is now No. 2 Destination and Source Market in the World
- Inbound and Outbound of APAC to exceed Half Billion by 2030





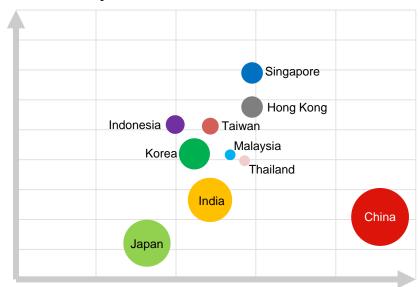
#### SEASONALITY

#### Monthly Outbound Travel Trend for Asia



#### **MARKET ATTRIBUTES**

#### Ease of entry



#### **Price Sensitivity**

#### Markets:

**India:** Agents deliberately and exhaustively compare prices before moving to a new supplier.

Japan: Requires a Japanese led sales team to penetrate the market

**Singapore & Hong Kong:** Open to new players and fairly price competitive. High International OTA penetration

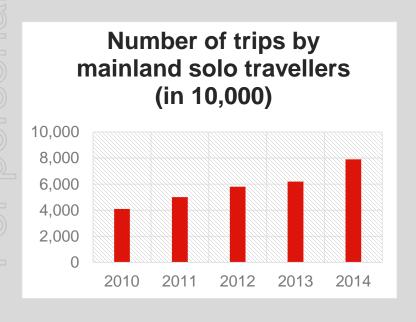
**Malaysia & Thailand:** Less accessible to new players than Singapore/Hong Kong because agents are spread over a larger area, Long tail makes it more difficult to penetrate quickly.

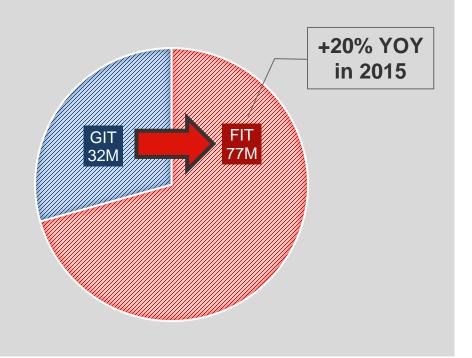


# **HUGE SHIFT FROM GROUP TRAVEL**

# TO FIT TRAVEL

#### China example:







#### **OUR APPROACH**

DIRECT **CONTRACT** 

LOCAL Destination
Management
Company







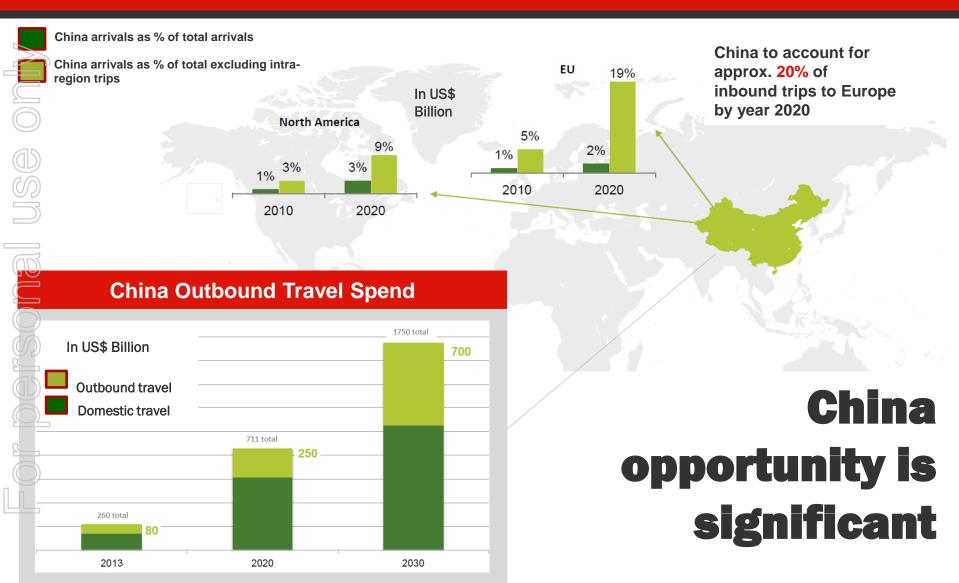
RETAIL **AGENCIES**WHOLE**SALER** 

XML CLIENTS





# China Landscape



# 

#### **EXCLUSIVE ALLIANCE PARTNERSHIP IN CHINA**



NO. 1 B2B TRAVEL
DISTRIBUTOR IN CHINA

#### WHO IS DIDA TRAVEL

- · Shenzhen-based
- Established in year 2012; revenues have grown by almost 100 times in less than 5 years
- First international hotel resource consolidator to go public in China
- Supply to more than 8,000 travel agencies in China including major OTAs like Ctrip, Qunar, eLong and Alitrip.

#### WHAT DOES SUCCESS LOOK LIKE?

- FIT Ruums gains strong foothold in the Chinese market
- Joint research and development in travel technology for Asian travel agents
- Collectively, FIT Ruums & Dida are the go-to distributors for travel agents and hotel suppliers in APAC.

# **LONG TERM AMBITION**

















**HONG KONG** 

**TAIWAN** 

**SOUTH KOREA** 

**INDONESIA** 

JAPAN\*

INDIA\*

**THAILAND\*** 

\*Coming in 2017.

For personal







**Aggregator** 



Top

**Distributor** 



"We are the market leader for travel industry."





B2B WebBeds
Digital provision of hotel rooms to global partners



# Investment is delivering

#### Fastest growing B2B business globally in TTV, Bookings, Market Share

FY15 expansion investment is delivering expected outcomes today:

- Improved Content: Delivering improved content through the expansion of contracting globally - both directly and through third parties
- Increased Sales Force: delivering in all markets
- Expanded Markets: Entered into new markets including US, Israel, Romania, Brazil, Argentina, Canada and others
- Investment in Technology:
  - Allowing for scale and operational efficiencies
  - Driving improved conversion

# Investment is delivering – bookings growth



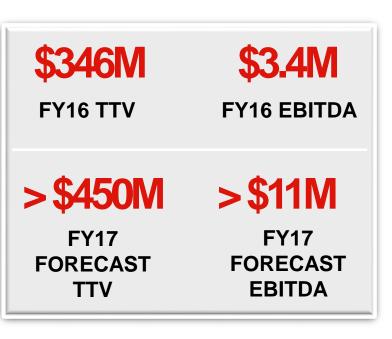




# Investment is delivering – EBITDA growth



#### **B2B Division**



- YTD Bookings growth in excess of 40% on pcp
- Average booking value has declined by more than 10%
- Revenue to TTV margins have improved
- FY17 EBITDA expected to be more than 200% on pcp



# FY17 GUIDANCE



# **FY17 YTD Key Highlights**

#### **Blockchain Proof of Concept Solution Built (8 Nov)**

- First of its kind in the travel industry
- In partnership with Microsoft

- Microsoft
- Offers significant potential cost savings in our
   B2B business; additional revenue generating opportunities

#### Sale of Zuji (9 Nov)

 Sale price \$56 million; representing \$26 million profit over purchase price



• Allows us to focus on higher growth B2B opportunities in Asia

#### Launch of FIT Ruums (23 Nov)

Our Asian B2B entry strategy



# **FY17 YTD Trading Performance**

# Webjet Limited continues to experience strong bookings growth across all business units

B2C

- Webjet bookings growth continues to outperform the market by more than 4 times; strong growth coming through in both domestic and international bookings
- Online Republic currently tracking ahead of expectations

B2B

- Bookings growth for both Lots of Hotels and Sunhotels businesses are outperforming their respective markets by more than 10 times
- B2B on track to exceed \$11 million EBITDA for FY17
- B2B TTV on track to exceed \$700 million by FY18

# FY17

# 1H17

# 5 YR CAGR

#### FY17 guidance of \$78 million EBITDA

- \$60 million EBITDA for the continuing businesses Webjet, Online Republic, Lots
  of Hotels and Sunhotels (including the Thomas Cook alliance)
- \$26 million gain on sale of Zuji
- Less deductions of \$8 million comprising:
  - One-off \$5 million cost associated with an accounting policy change due to a shift in supplier contracting arrangement for Webjet Exclusives; required to comply with IFRS 15 coming into effect in FY18
  - One-off \$3 million investment associated with launch of FIT Ruums

#### For continuing businesses:

- 1H17 EBITDA expected to be up more than 60% on pcp
- 1H17 NPAT expected to be up more than 75% on pcp

#### We reiterate our 5 year CAGR EBITDA targets:

- B2C to deliver 10+% CAGR EBITDA growth
- B2B to deliver 30+% CAGR EBITDA growth



# THANK YOU

November 2016







