

# **SCREEN DEALING No: 42/99 BULLETIN**



**To: All Members  
SYCOM Managers**

## **Incident Update**

As previously advised in Screen Dealing Bulletin No. 40/99, on 13 September, a problem occurred which resulted in 2 trading halts. An investigation into this incident has identified that the problem was a result of an NT operating system failure.

The Exchange has implemented additional monitoring tools to assist in the early detection of any potential recurrence which will enable the Exchange to address the issue immediately.

Due to the recovery procedures followed, it was necessary for the Exchange to perform an orderly shutdown of the system in order to reinitialise the standard configuration. A review of these procedures has been conducted and the procedures have been altered to ensure that recovery can be performed in a more timely fashion.

**George Maganas  
Screen Dealing Manager**

**22/09/99**