

SCREEN DEALING No: 51/99 BULLETIN



To: **All Members**
SYCOM Managers

SYCOM IV UPGRADE

Members are advised that an upgrade to the SYCOM® IV system has been scheduled for Saturday, 30 October 1999. This upgrade addresses the following issues:

- Modifying the price field of an order that is involved in an options cross
- An issue with shared orders from MFWSs appearing in trade order downloads on AOEI

This upgrade will require access to Members' offices on Saturday morning. Accordingly, SFE staff will contact each Member to make necessary arrangements.

CROSSING MECHANISM

Pending the upgrade described above, Members are requested not to attempt to modify an order whilst involved in a cross.

This issue will be fixed by the Exchange as part of the weekend upgrade.

UPDATE TO INCIDENT ON 20 OCTOBER 1999

Following the incident which occurred on 20 October 1999, investigations into this matter have identified that the problem was caused by the failure of a core hardware component. The impact was that all MFWSs lost connection to the Exchange's host. Accordingly, the Exchange replaced the core component over the weekend of 23 and 24 October 1999.

ACCOUNT SET-UP AND LIMITS

Members requiring assistance in the setting of limits on SYCOM®, should contact the undersigned on 9256 0415.

SYCOM® IV TRAINING

In preparation for floor closure, could SYCOM® Managers please ensure that traders who have yet to attend SYCOM® IV training contact either Ms Anna Wilson on 9256 0581 or Ms Sonia Hilal on 9256 0186 to confirm bookings.

George Maganas
Screen Dealing Manager

26/10/99