

Screen Dealing Bulletin No: 46/01

From: SFE Corporation Limited ABN 74 000 299 392

Date of Issue: 03 Dec 2001

SYCOM HALT – 30 Nov 2001

Market users are advised that on 30 November 2001 the SYCOM system experienced the following periods of unavailability.

Exchange Status	Time
SFE and NZFOE Halted	08:13
SFE Pre-Open	08:50
SFE Open	09:00
NZFOE Resumed	09:00

Cumulatively the SFE products were unavailable for 30 minutes, while the NZFOE products were unavailable for 47 minutes.

The unavailability of SYCOM was due to a hardware failure within one of the Cisco Core routers, which services the SYCOM network. All affected components have been replaced.

Further investigation of the incident is currently with the router vendors (Cisco).

Should you have any queries please contact David Raper on 9256-0554 or draper@[sfe.com.au](mailto:draper@sfe.com.au)



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