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## **SFE MARKET HALT – 19 January 2005**

Market users are advised that on 19 January 2005 the SFE market experienced a period of unavailability totaling 65 minutes.

The market halt was caused by a failure in the Primary Multicast Service within the SYCOM application. The impact of this fault was an immediate halt of all SFE products. Recovery from this incident required a reboot of all SYCOM host hardware which resulted in all Workstations and Interfaces losing connection.

The SYCOM system is now fully functional. SFE technical staff and software providers will perform an investigation of the incident.

Please be aware that SFE takes every care to maintain system hardware and software stability and integrity and apologises for any inconvenience caused.

In the event of a SYCOM disruption, clear instructions and information on opening time, order status and Workstation recovery can be received in real time using the SYCOM status facility on the SFE website and is available at <http://www.sfe.com.au/site/status/status.htm?sycom>

Status	Time
SFE Market Halted	10:37:15
Participant connection available	11:04:00
SFE Market Pre Open	11:37:00
SFE Market Open	11:42:00

Should you have any queries please contact the undersigned on 9256 0554 or [draper@sfe.com.au](mailto:draper@sfe.com.au)

A handwritten signature in black ink that reads "David Raper".

**Manager, Business Operations - Derivatives**

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