Qantas Airways Limited 1H19 Results

21 February 2019

ASX:QAN

US OTC:QABSY



1H19 Highlights

Revenue strength substantially offset fuel cost increases

- First half Underlying Profit Before Tax (PBT)¹ \$780m, Statutory PBT \$735m, Statutory EPS 30.0 cps
- Continued strong Group Return on Invested Capital (ROIC) of 19.3%², All segments delivering ROIC > WACC³
- Record Qantas Domestic, Jetstar Domestic and Qantas Loyalty earnings⁴, resilient performance from international airlines
- On track to deliver >\$400m gross transformation benefits in FY19

Investing for our customers and people

- Three additional 787-9 Dreamliners entered into service
- Fleet introduction provided significant promotion opportunities

Financial framework continues to support shareholder returns

- Net Debt⁵ of \$5.2b, at the bottom of the target range
- 12 cents per share interim dividend, fully franked, additional on-market share buy-back of up to \$305m

TRANSFORMED BUSINESS DELIVERS RESILIENT PERFORMANCE

1. Underlying PBT is a non-statutory measure and is the primary reporting measure used by the chief operating decision-making bodies, being the Chief Executive Officer, Group Management Committee and the Board of Directors, for the purpose of assessing the performance of the Qantas Group. All items in the 1H19 Results Presentation are reported on an Underlying basis, unless otherwise stated. For a reconciliation to Underlying PBT, please see slide 6 in the Supplementary presentation. All items restated for changes associated with the first time adoption of AASB 15. 2. Calculated as ROIC EBIT for the 12 months ended 31 December 2018, divided by the 12 months Average Invested Capital. 3. Weighted Average Cost of Capital calculated on a pre-tax basis. 4. Underlying EBIT for periods reported on a post AASB 15 basis. 5. Net Debt under the Group's Financial Framework includes net on balance sheet debt and off balance sheet aircraft operating lease liabilities. For a detailed calculation of the Net Debt target range, please see slide 12 in the Supplementary presentation.

Integrated Portfolio Provides a Stable Earnings Base



Dual Brand Domestic strategy at the core of the Group's portfolio strength. Two largest¹ outbound airlines in Australia



Record Group Domestic² Underlying EBIT³ of \$659m supported by proactive capacity management in rising fuel cost environment



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Record Qantas Loyalty Underlying EBIT³ providing growing and diversified earnings stream

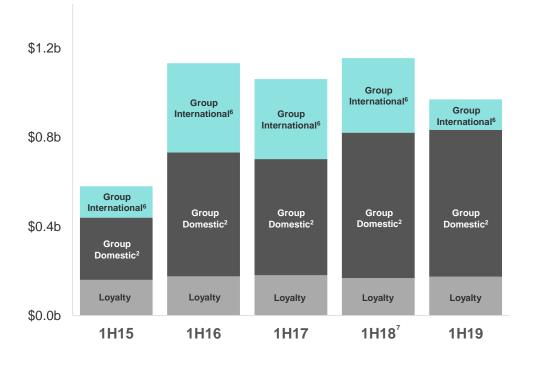


Qantas International earnings⁴ reduced by \$219m fuel cost increase⁵. Fleet and network transition building resilience



Highly trusted brand that supports diversification into new businesses

Operating Segment EBIT⁴

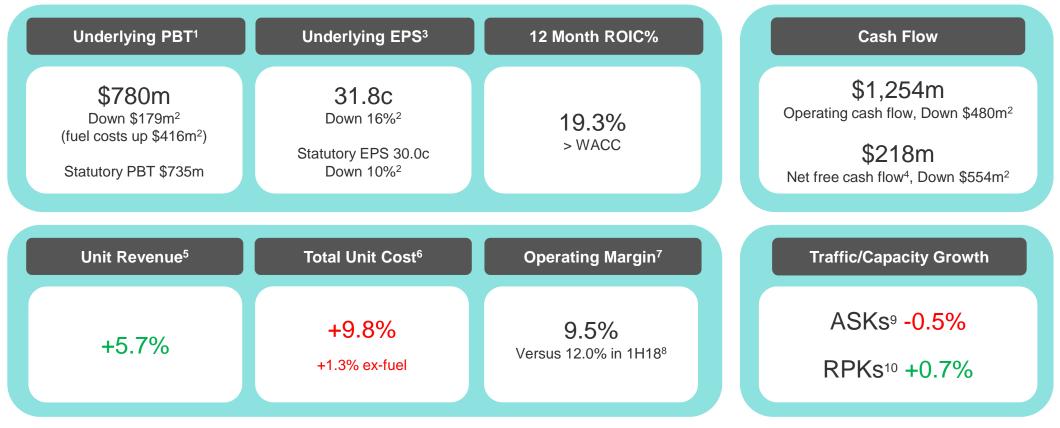


INTEGRATED PORTFOLIO PROVIDES A STABLE EARNINGS BASE

1. Measured on Passengers. Source: BITRE Aviation International airline activity statistical report published data, November 2018. 2. Group Domestic includes Qantas Domestic and Jetstar Domestic. 3. Measured on Underlying EBIT for periods reported on a post AASB 15 basis. 4. Measured on Underlying EBIT. 5. Compared to 1H18. 6. Group International includes Qantas International Australian operations, Jetstar New Zealand (including Jetstar Regionals), Jetstar Asia (Singapore) and the contributions from Jetstar Japan and Jetstar Pacific. 7. 1H18 restated for changes associated with the first time adoption of AASB 15.

1H19 Key Group Financial Metrics

For personal



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^{1. 1}H18 Underlying PBT restated for changes associated with the first time adoption of AASB 15. 2. Represents the change in Unit Revenue and Available Seat Kilometres. 3. FX other than on ticketed passenger revenue, net freight revenue, fuel, commissions & selling costs and depreciation & non-cancellable aircraft operating lease rentals. 4. Revenue benefits less incremental costs associated with that benefit including costs of increased activity where related to a Transformation initiative. 5. Includes reduction in consumption from fuel efficiency and reduction in into-plane costs following Transformation initiatives. 6. Movement in selling, commissions and block codeshare costs, excluding Transformation benefits. 7. Company estimate, including wage and other inflation.

Operating Cash Flow Trend

Rolling 12 Months Statutory EBITDA (\$M)¹



Rolling 12 Months Operating Cash Flow (\$M)



First Half Operating Cash Flow (\$M)

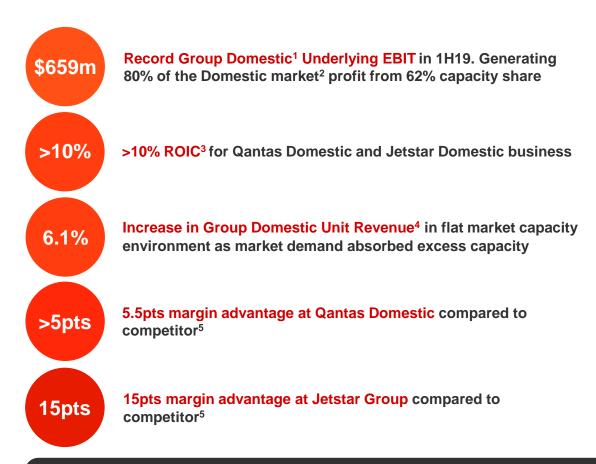


- Stable Statutory EBITDA¹; Quality of earnings remains strong
- Fluctuation in operating cash flows impacted by the following timing differences:
 - A 1H18 Benefit of option premium relating to 1H18 paid in FY17
 - Temporary working capital benefits
 - B 1H19 Higher option premium relating to FY20 paid in 1H19
 - Reversal of temporary working capital benefits

STRONG OPERATING CASH FLOW GENERATION

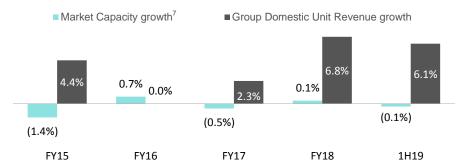
^{1.} Earnings before income tax expense, net finance costs, depreciation and amortisation. 1H18 and 2H18 restated for changes associated with the first time adoption of AASB 15.

Maximising Leading Dual Brand Domestic Position Dual brand strategy at the core of Group's portfolio strength



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Group Domestic Unit Revenue Growth⁶



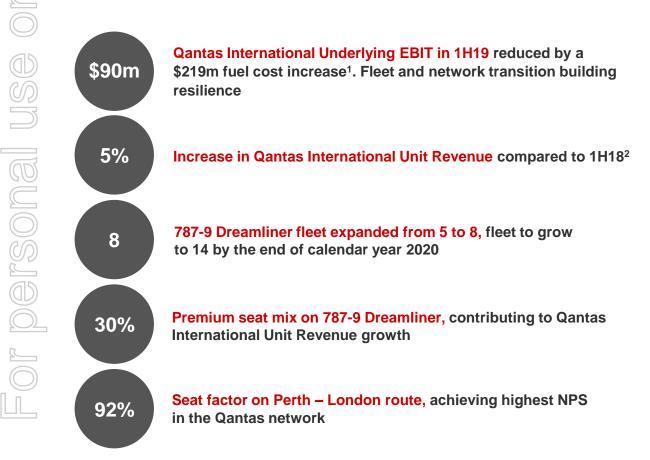




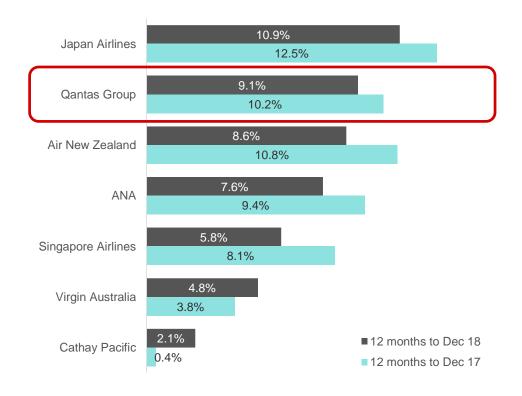
THE DUAL BRAND STRATEGY CONTINUES TO DELIVER SUPERIOR MARGINS

1. Includes Qantas Domestic and Jetstar Domestic business. 2. Domestic market includes Qantas Domestic, Jetstar Domestic business, Virgin Australia Domestic and Tiger Australia as ROIC EBIT for the 12 months ended 31 December 2018, divided by the 12-months Average Invested Capital. 4. Compared to 1H18 restated for changes associated with the first time adoption of AASB 15. 5. Competitor refers to Virgin Australia Domestic and Tiger Australia for Jetstar Group. 6. Compared to prior corresponding period. 7. Compared to prior corresponding period. Market capacity growth source: BITRE capacity data and published schedules. 8. Calculated as Underlying segment EBIT divided by total segment revenue. 1H18 restated for changes associated with the first time adoption of AASB 15. 9. Competitor operating margins calculated using published data. Calculated as Underlying segment revenue.

Building a Resilient Qantas International

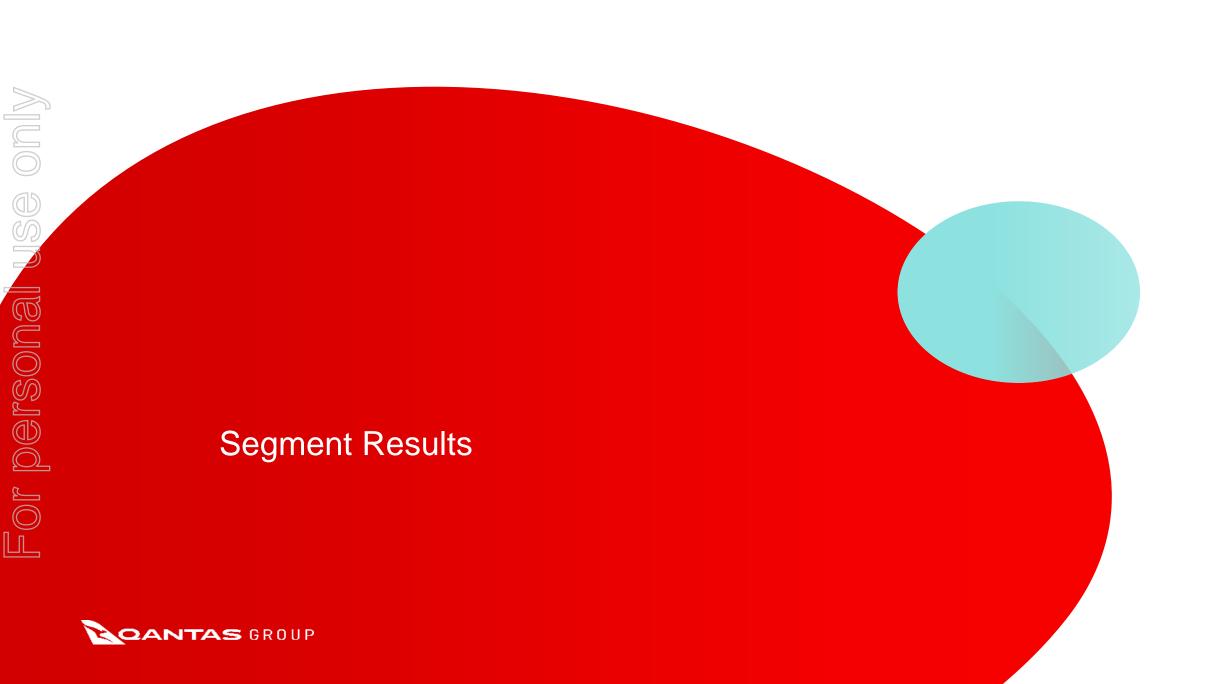


Rolling 12 Months Airline Group Operating Margin³



STRONG GROUP MARGIN RELATIVE TO REGIONAL PEERS

^{1.} Compared to 1H18. 2. 1H18 restated for changes associated with the first time adoption of AASB 15. 3. Calculated as EBIT (or equivalent) divided by Total Revenue. Regional peer margins calculated using published Group level data. Air New Zealand and Cathay Pacific based on Bloomberg estimates as at February 2019. For all airlines, the rolling 12 months Airline Group Operating Margin represents the period 1 January to 31 December for the corresponding year. These figures have been restated for AASB 15 where available.



Qantas Domestic



- Recovered increased fuel costs
- Disciplined capacity management; includes impact of increased pilot training
- Continued leadership in corporate market share; growing SME² share
- Resource market revenue growth³ continues; a ~\$28m increase in 1H19
- Investment in customer experience

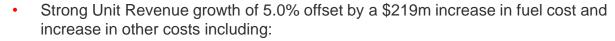
- Almost two-thirds of 737-800 and half of A330 fleets Wi-Fi equipped
- >15pts customer advocacy advantage to competitor⁴
- Achieved highest on time performance in domestic market 5 out of 6 months during the first half⁵
- Resident fares expanded to selected regional markets
- Melbourne Domestic Lounges upgrade and Tamworth Lounge refresh completed

		1H18 (Reported)	1H18 (Restated)	1H19	VLY %8
Revenue	\$M	3,070	3,057	3,230	5.7
Underlying EBIT	\$M	447	449	453	0.9
Operating Margin ⁶	%	14.6	14.7	14.0	(0.7)pts
ASKs	M	17,681	17,681	17,314	(2.1)
Seat factor ⁷	%	78.7	78.7	79.6	0.9pts

MAINTAINING OUR LEADING POSITION IN THE DOMESTIC MARKET

^{1.} For Qantas Domestic segment, reported as an operating segment since FY13. 2. Small to Medium Enterprise. 3. Resource market ticketed passenger revenue compared to 1H18. Based on Qantas internal reporting. 4. Customer advocacy measured as Net Promoter Score (NPS). Competitor refers to Virgin Australia. Based on Qantas internal reporting. 5. On time performance (OTP) of Qantas Domestic operations, measured as departures within 15 minutes of scheduled departure time. Source: BITRE. 6. Operating Margin calculated as Underlying segment EBIT divided by total segment revenue. 7. RPKs divided by ASKs. Record first half seat factor of 83% achieved in 1H10. 8. Variance to 1H18 restated for changes associated with the first time adoption of AASB 15.

Qantas International



- FX on non-fuel costs, cost of increased activity, commissions and selling costs
- Continued operation of 747 fleet; 1 aircraft retired during 1H19
- Strong competition on the USA market, London performing well
- New network structure and 787-9 Dreamliner fleet building resilience
 - 787-9 Dreamliner fleet expanded from 5 to 8 aircraft; benefits to flow in 2H19
 - Perth London service achieving highest NPS in the Qantas network
- Competitor capacity growth moderated to 3.8%¹ in 1H19
- Strengthening core airline partnerships, including Emirates and China Eastern; Additional codeshare partners, including KLM and Cathay Pacific
- Continuing investment in customer experience
 - New Singapore First lounge set to open towards the end of 2019
 - A380 cabin upgrade to commence mid 2019

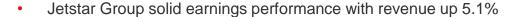
		1H18 (Reported)	1H18 (Restated)	1H19	VLY % ²
Revenue	\$M	3,439	3,460	3,693	6.7
Underlying EBIT	\$M	222	224	90	(60)
Operating Margin	%	6.5	6.5	2.4	(4.0)pts
ASKs	М	34,714	34,714	35,151	1.3
Seat factor	%	84.4	84.4	85.5	1.1pts

FLEET AND NETWORK TRANSITION TO BUILD EARNINGS RESILIENCE

1. 1H19 International competitor market capacity growth compared to 1H18. 2. Variance to 1H18 restated for changes associated with the first time adoption of AASB 15.

Jetstar Group

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- Record Domestic result¹ with Unit Revenue up 3.7%, improved seat factor and 11% increase in Ancillary revenue per passenger offsetting higher fuel
- International² achieved strong Unit Revenue growth offset by increased fuel and FX³ impact
- Jetstar's Asian airlines portfolio⁴ profitability also impacted by higher fuel costs, FX³ and airport charges and taxes
- Strong demand continuing for key long-haul markets, including Bali, Japan, Thailand and Vietnam
- Almost two-thirds of fares sold⁵ for under \$100, maintaining affordability
- Continuing investment in customer experience, digital transformation and operational improvements
 - Ancillary strength driven by successful launch of 'Plus 3kg' carry on, increased catering and bundles, and Club Jetstar growth to more than 300,000 members⁶
 - More than 80% of Cabin Enhancement Program for A320/321 retrofit complete, remaining aircraft on track for completion in 2019

		1H18 (Reported)	1H18 (Restated)	1H19	VLY %8
Revenue ⁷	\$M	1,936	1,949	2,048	5.1
Underlying EBIT	\$M	318	315	253	(20)
Operating Margin	%	16.4	16.2	12.4	(3.8)pts
ASKs	М	24,845	24,845	24,389	(1.8)
Seat factor	%	85.7	85.7	86.6	0.9pts

STRONG FUNDAMENTALS DRIVE SOLID JETSTAR GROUP PERFORMANCE

1. Underlying EBIT. 2. Includes Jetstar International Australian operations and Jetstar New Zealand (including Jetstar Regionals). 3. Jetstar Group, excluding affiliates, impacted by \$27m FX increase on non-fuel costs. 4. Includes Jetstar Asia (Singapore), Jetstar Japan and Jetstar Pacific (Vietnam). 5. Airfares sold within the Jetstar Group including Jetstar Asia (Singapore), Jetstar Japan and Jetstar Pacific (Vietnam) for the 12 months to December 2018. 6. Members as at January 2019. 7. Revenue consolidated by the Qantas Group, does not include Jetstar Japan and Jetstar Pacific. 8. Variance to 1H18 restated for changes associated with the first time adoption of AASB 15.

Qantas Loyalty



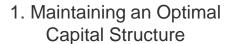
- EBIT growth in Coalition and New Businesses
- Coalition Business fundamentals remain strong with positive momentum
 - Qantas Points earning credit card growth outpacing market², 4% growth versus
 1% decline in the market
 - New earn partners launched AustralianSuper; >90 new earn partners
 - Expanding member redemption options; total points redeemed up 12%; further program enhancements to drive member advocacy underway
 - Qantas Business Rewards membership growth of 9%³ supporting SME strategy
- Continued strong growth in New Businesses
 - Qantas Insurance #2 in Health Insurance market for growth⁴ with one of the lowest average premium increases⁵
 - Qantas Premier Titanium card launched⁶; strong take up of Qantas Premier Platinum and Everyday cards

		1H18 (Reported)	1H18 (Restated)	1H19	VLY % ⁷
Revenue	\$M	763	747	809	8.3
Underlying EBIT	\$M	184	168	175	4.2
Operating Margin	%	24.1	22.5	21.6	(0.9)pts
QFF Members	М	12.0	12.0	12.6	4.4%8

ON TRACK TO ACHIEVE TARGET OF \$500-600M UNDERLYING EBIT BY 2022

For personal use only Financial Framework **CANTAS** GROUP

Financial Framework Aligned with Shareholder Objectives



2. ROIC > WACC² Through the Cycle

3. Disciplined Allocation of Capital

Minimise cost of capital by targeting a Net Debt range of \$5.2b to \$6.5b¹

(See slide 16)

Deliver ROIC > 10%³ through the cycle

(See slides 17 to 18)

Grow invested capital with disciplined investment, return surplus capital

(See slide 19 to 20)



MAINTAINABLE EPS4 GROWTH OVER THE CYCLE



TOTAL SHAREHOLDER RETURNS IN THE TOP QUARTILE⁵

Maintaining an Optimal Capital Structure Leverage and liquidity

Optimal capital structure

- Net Debt¹ at \$5.2b, at the bottom of the target range
- Extended innovative A\$ Corporate Debt Program; refinancing FY19 maturities
 - Second issuance 10 year tenor; \$450m
 - Debt secured by portfolio of 24 mid-life aircraft
- Unencumbered aircraft valued at ~US\$3.7b²
 - 55% of Group fleet³
 - 3 new 787-9s added to the unencumbered pool in 1H19
- Investment Grade credit rating with no financial covenants

Strong short term liquidity

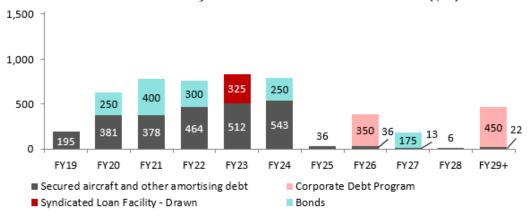
Cash \$1.5b⁴; Undrawn facilities \$1b

Lowers cost of debt

Net Debt Profile FY14 to 1H19 (\$B)



Debt Maturity Profile as at 31 December 2018 (\$M)⁵



DE-RISKING SHORT AND MEDIUM TERM REFINANCING AND MAXIMISING TENOR

1. Net Debt includes on balance sheet debt and aircraft operating lease liabilities under the Group's Financial Framework. Capitalised aircraft operating lease liabilities are measured at fair value at the lease commencement date and remeasured over lease term on a principal and interest basis akin to a finance lease. Residual value of capitalised aircraft operating lease liability denominated in foreign currency is translated at the long-term exchange rate. 2. Based on Aircraft Value Analysis Company Limited (AVAC) market values. 3. Based on number of aircraft as at 31 December 2018. The Group fleet totalled 315 aircraft in 1H19. 4. Includes cash and cash equivalents as at 31 December 2018. 5. Cash debt maturity profile excluding operating leases.

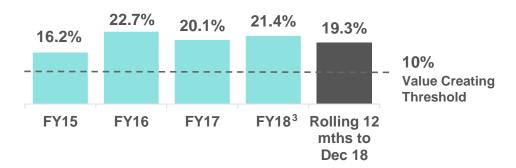
Delivering ROIC >10% Through the Cycle Protecting ROIC through the disciplined hedging program

- At current pricing FY19 fuel cost is expected to be ~A\$3.90b¹
 - Expected fuel cost is 90% hedged for the remainder of FY19
 - An average of ~73% participation² to declines in USD Brent prices for the remainder of the financial year
- Opportunistically extended FY20 hedge profile
- FY20 expected fuel cost of ~A\$4.18b¹ is fully hedged with protection in place against adverse movements
 - 73% participation² to favourable price movements
- Operational flexibility to mitigate rising fuel costs over the medium to longer term

FY19 Fuel Cost Outlook (A\$B)



Return on Invested Capital



MAINTAINED STRONG ROIC IN RISING FUEL ENVIRONMENT

Delivering ROIC >10% Through the Cycle Transformation status



- Continuous improvement resulting in cost benefits of \$109m
 - Group wide efficiencies, including warehousing, supply chain, procurement and IT
 - IT demand management
 - Supplier reviews e.g. warranties, unclaimed benefits
- Fuel efficiency benefits² of \$18m
 - New Flight Planning System
 - Increased access to lower fuel burn options e.g. single engine taxi
- Net revenue benefits³ of \$79m
 - Additional 787-9 Dreamliners, retirement of 747s, Jetstar A320 cabin enhancement
 - Network restructures including Perth and London hub restructure
 - Products to customers Qantas Business Rewards; Personalisation

57% of FY19 pipeline completed⁴

Additional initiatives for the remainder of FY19

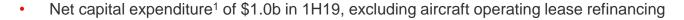
- Telemetry technology on ground equipment to improve tracking and efficiency
- Flight pulse pilot application (fuel usage)
- Third party management e.g. analytics, sourcing, disruption hotel bookings, billing & reconciliations
- Expansion of digital channels for servicing and disruption providing more choice for our customers

Five years of Transformation

- Embedded throughout the business processes
- Constant prioritisation of ideas and opportunities
- Continuous improvement mentality

ON TRACK TO DELIVER BENEFITS OF AT LEAST \$400M IN FY19

Disciplined Capital Allocation Disciplined capital expenditure



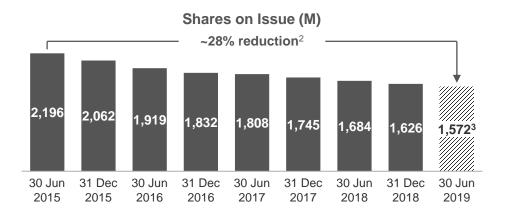
- 3 new 787-9 Dreamliners delivered
- Reconfiguration and refresh programs for A321, A380 and Turboprop aircraft
- Lounges upgraded
- Continued investment in Transformation
- FY19 net capital expenditure¹ forecast of \$1.6b, up from previous guidance of \$1.0b. The movement is attributed to:
 - Exclusion of proceeds for the sale of the Perth Domestic Terminal Lease, now not expected in FY19
 - Brought forward aircraft payments; disciplined use of surplus capital for commercial advantage
 - Previous guidance excluded purchase of stake in Alliance Aviation Services



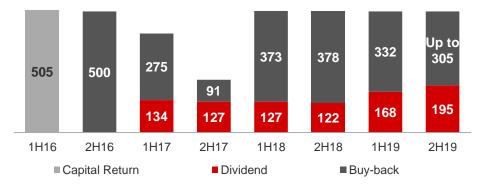
FINANCIAL FRAMEWORK GUIDES DISCIPLINED ALLOCATION OF SURPLUS CAPITAL

Disciplined Capital Allocation Shareholder distributions

- Completed on-market share buy-back of \$332m in 1H19
 - 3.4% of issued capital purchased
 - 26%¹ reduction in shares on issue since October 2015 at an average price of \$4.46
- On-market share buy-back of up to \$305m announced
 - ~28%² reduction in shares on issue at completion of this buy-back
- Base interim dividend of 12 cents per share declared, fully franked, totalling \$195m



Track Record of Delivering Shareholder Returns (\$M)



>\$3.6B OF CAPITAL RETURNS4 TO SHAREHOLDERS SINCE OCTOBER 2015

26 ON

2H19 – Domestic and International Operating Environment

- We believe the Group is well positioned for a strong second half and to completely recover our increased fuel cost by the end of this financial year
 - Forward bookings, up 6.8% as at 31 December 2018¹, includes impact of Easter falling in Quarter 4, reducing RASK growth for Quarter 3
 - Quarter 4 includes more favourable alignment of Easter, school holidays and ANZAC Day, expected to more than offset the negative impact of the Federal Election
- Group capacity expected to be flat² for 2H19
 - Group Domestic capacity expected to be flat² for 2H19. Expecting continued Unit Revenue growth; albeit at a lower rate than 1H19
 - Group International capacity expected to be flat² for 2H19. Expecting higher Unit Revenue growth than 1H19 as competitor capacity additions moderate. Expecting competitor capacity addition of 0.3% for second half², including a 0.5% reduction in the Northern Summer schedules³
 - Expecting to generate significant net free cash flow

FY19 Group Outlook

- Current Group operating expectations:
 - FY19 fuel cost expected to be \$3.90b⁴; ~\$250m higher in 2H19²
 - FY19 net depreciation and non-cancellable aircraft operating lease rentals expected to be ~\$120m higher than FY18
 - Excluding accelerated depreciation and amortisation expenses which is held in Items Outside of Underlying
 - FY19 Transformation benefits (cost, fuel efficiency and net revenue) expected to be at least \$400m
 - FY19 inflation impact on expenditure forecast to be ~\$250m (including wage growth)
 - Qantas retains significant flexibility to respond to market conditions

Disclaimer & ASIC Guidance

This Presentation has been prepared by Qantas Airways Limited (ABN 16 009 661 901) (Qantas).

Summary information

This Presentation contains summary information about Qantas and its subsidiaries (Qantas Group) and their activities current as at 21 February 2019, unless otherwise stated. The information in this Presentation does not purport to be complete. It should be read in conjunction with the Qantas Group's other periodic and continuous disclosure announcements lodged with the Australian Securities Exchange, which are available at www.asx.com.au.

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Financial data

All dollar values are in Australian dollars (A\$) and financial data is presented within the six months ended 31 December 2018 unless otherwise stated.

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Forward looking statements, opinions and estimates provided in this Presentation are based on assumptions and contingencies which are subject to change without notice, as are statements about market and industry trends, which are based on interpretations of current market conditions. Forward looking statements including projections, guidance on future earnings and estimates are provided as a general guide only and should not be relied upon as an indication or guarantee of future performance.

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