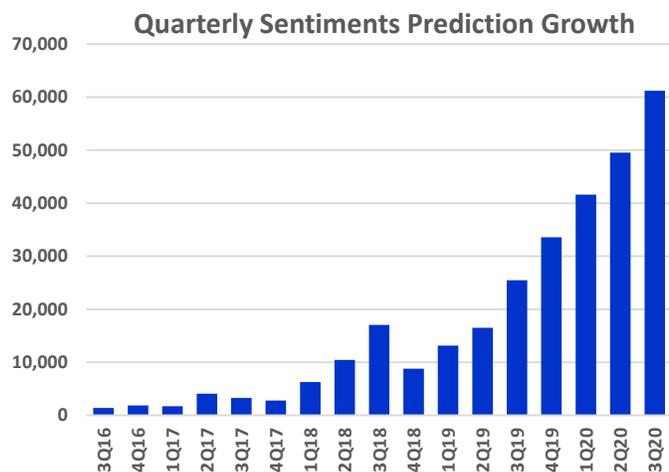


## Market Update – COVID-19 Measures and Activities

intelliHR Limited (ASX: IHR) is pleased to announce that its business is adapting well to the COVID-19 conditions with customers continuing to sign on and platform usage increasing significantly. The business has acquired 12 new customers in 3Q20 with total customers reaching 95 over the quarter.

Direct usage on the intelliHR platform as measured by the number of sentiments predicted in real time by the system for customers, has grown by 23.6% over the quarter and by more than 44 times since the second half of FY16. intelliHR is proving essential for businesses in these difficult times by helping to manage necessary working from home compliance, assisting in remote performance enablement and supporting ever increasingly important wellness check-ins.



The intelliHR sales team has also been extremely busy after the launch of the COVID-19 Essentials HR platform on Tuesday, 24 March. The platform is a resource that is being offered free to all businesses in response to the coronavirus pandemic and can be ready to use in 15 minutes. It assists businesses in supporting their teams either within the workplace or throughout disparate locations, including when employees are working from home or have been stood-down.

### COVID-19 Essentials HR Platform Uptake

	Already Signed Up	Sign Up Initiated	Inbound Inquiry	Total
COVID-19 Essentials HR Platform Customers	11	19	32	62

These COVID-19 customer uptake numbers are not included in the 12 new customers noted above who have signed up as full-service, paying intelliHR customers.



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The COVID-19 Essentials platform also features as part of the Australian Government's co-ordinated online response to assist business continuity at [www.australianbusinesscontinuity.com.au](http://www.australianbusinesscontinuity.com.au), an Australian Information Industry Association website.

Managing Director, Robert Bromage, said, "During this period of uncertainty, when employees are physically separated from their normal work environment and colleagues, it is important to keep everyone connected with each other to lessen the impact on both individuals and the organisation. The focus for this period must be on prioritising employee health, sustaining productivity and ensuring business continuity."

The COVID-19 Essentials application, built off the intelliHR platform, was designed and developed in three days in response to difficulties facing customers as a result of the pandemic, and has been added to all customers' existing intelliHR SaaS platforms. The additional COVID-19 tools are designed to support employees either working in offices, transitioning to working from home arrangements, or a fully remote workforce.

Importantly, the platform can also assist a business to remain in contact with its stood down workforce, such that their well-being can be monitored and the business can scale-up again quickly when the restrictions are lifted and businesses return to normal working conditions.

The system includes processes to understand wellness and provides management teams with critical, real-time, whole of workforce sentiment data to enable a continuous read of how employees are coping with the changed and uncertain conditions. It is free, without obligation and comes complete with all processes fully built and ready to turn on. The platform features:

- continuous check-in feedback tool and keyword analytics
- well-being check-in pulses and self-service capabilities
- work from home approval processes to support employees
- self-service tiles pre-configured to help with accessing up-to-date information on health practices, health and safety concerns and approval needs
- working from home, flexible work and employee safety policy advice templates specifically tailored to the current challenges your workplace may be facing
- a select range of our human capital management analytics, including our real-time sentiment analysis pulse on all feedback captured in the system.

intelliHR is operating under business as usual conditions, supporting its customers and offering the COVID-19 platform to any business in need. As an agile technology business, it already had working from home arrangements in place and has maintained its global customer focus. With all its employees on its platform, it continues to monitor events and update its workforce accordingly.



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Mr Bromage also said, “The intelliHR board remains optimistic but cautious about the business’s progress during these highly uncertain times. However, it is proud of its employees and their initiative and commitment in developing such a creative and useful tool for businesses to stay connected to their people.”

~ ENDS ~

Authorised for release by the Board of intelliHR.

## Further Information

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Please contact 1300 993 803 or visit <https://go.intellihr.co/covid-19> if your business would like to be connected to the intelliHR COVID-19 Essentials platform.

For more information on the platform, intelliHR has produced a video demonstration which can be accessed at <https://youtu.be/AVT9bHgZ2OY>.

## About intelliHR

intelliHR is an Australian HR technology business developing and currently marketing a next-generation cloud-based people management and data analytics platform. Delivered to customers by a SaaS business model, it is disruptive and advanced technology leveraging AI specifically Natural Language Processing in the application. It is scalable to a global market and is industry agnostic. For more information visit [www.intellihr.com.au](http://www.intellihr.com.au)



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