

## ASX Announcement

27 July 2020

### Estia Health – Update in Relation to COVID-19

Estia Health Ltd (**ASX: EHE**) (Estia or the Company) provides the following update in relation to the COVID-19 situation in Victoria.

The Company confirms it has been issued with Notices to Agree (Notices) from the Aged Care Quality and Safety Commission in relation to the COVID-19 outbreaks at its homes in Heidelberg West and Ardeer.

The Company also confirms that it implemented the requirements within the Notices, as agreed with the Aged Care Quality and Safety Commission, relating to the monitoring and management of the COVID-19 outbreaks at its Heidelberg West and Ardeer homes in Melbourne.

These requirements include:

- not admitting new residents into the home until the Victorian Public Health Unit has declared the home cleared of COVID-19;
- the immediate appointment of an independent adviser to assist with ensuring the health and well-being of residents; and
- providing daily and weekly reports to the Commission on managing the outbreak.

At both homes, we continue to work closely with the Victorian Public Health Unit, the Commonwealth Department of Health as well as the Aged Care Quality and Safety Commission to manage and monitor residents' and employees' health, safety and wellbeing, including following guidelines and directions on restrictions on employees; hospital transfers of residents on a case-by-case basis; and the process for ongoing regular testing.

This is a very challenging time for our residents and their families. We have added extra support so that families are regularly updated about their loved ones, including those residents that have been transferred to hospital. We are providing daily updates to family members on their comfort and condition; and families can access a dedicated support line for the home.

This is also a difficult time for our employees. We would like to thank them for their continued dedication and commitment as we all work through this together.

The health, safety and wellbeing of our residents and employees remains our intense focus. We have established a dedicated, confidential on-site counselling service in both homes to support residents' mental wellbeing, which is also available to family members and separately for employees.

At this stage it is not possible to quantify the full financial impact on the Company arising from the rapidly evolving COVID-19 situation in Victoria.

The Company expects to release its FY20 full year results to the ASX on 18 August 2020.

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**Approved for release by the Board of Directors of Estia Health Limited**

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### Further inquiries:

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