

ASX Notice

27 March 2020

ASX is operating at normal hours and will continue to monitor events closely, including advice from government.

The safety of ASX clients, employees, and vendors is our priority. As the situation evolves around the coronavirus (COVID-19), ASX has updated the precautionary measures put in place to ensure the safety of all parties, while continuing to maintain normal operation of our markets, client technology services and our business processes.

Please see updated information on how ASX is responding to this situation below:

BUSINESS CONTINUITY

- We are focused on ensuring that our markets and customers are supported, and ASX continues to operate as normal.
- We have a robust crisis management framework in place to manage a number of crisis scenarios including pandemics and our crisis management committee meet daily.
- We are continuously reviewing our business continuity plans and adjusting them as necessary to the changing environment.
- The last few weeks have brought extreme volatility and transaction volumes. ASX has implemented performance improvements across our infrastructure to manage our operations at the peak of these volumes.
- ASX continues to notify customers through the use of the System Status page which provides real-time updates and status information on all major platforms.
- We continue to work closely with key industry stakeholders and follow the guidance of the World Health Organization (WHO).

CRITICAL SUPPORT

- ASX had identified critical and non-critical support staff as part of our business continuity planning.
- Our critical employees have been segregated across our two main sites, and work from home, to ensure ongoing continuity and to minimise risk of contagion.
- Non-critical employees have been directed to work from home.
- In addition, for those offices that still have critical staff reporting on-site, we have introduced a number of programs—including social distancing and split teams—to help strengthen resiliency and redundancy, and to safeguard market-critical and client-critical operations.

TRAVEL RESTRICTIONS

- All business-related travel has been cancelled. Meetings will be scheduled for a later date or set up as a video or conference call meeting.

VISITOR ACCESS

- Visitors are currently not being accepted at our offices, as per ASX's Notice: [Restricting Customer Access to the Australian Liquidity Centre \(ALC\)](#).