

ASX Enterprise Customer & Operations Graduate- Enterprise Operations



Key purpose of the role:

As an ASX graduate you will receive a structured development program seeing you through your induction to your professional skills building to future leader status. Expect multiple rotations designed to give you diverse, foundational knowledge, before taking the next step in your career journey at ASX. Access a dynamic, hybrid working environment, and a strong community - where you matter.

Your Team

We have a vision to be the world's most respected financial marketplace.

When you join ASX, you're joining a company with a strong purpose: to power a stronger economic future by enabling a fair and dynamic marketplace for all. We run critical market infrastructure on the 11th largest stock market globally*, measured by market capitalisation. ASX is an integrated exchange offering listings, trading, clearing, settlement, technical and information services, technology, data and other post-trade services.

Enterprise Customer & Operations (EC&O) is a strategic division within ASX that helps the organisation operate effectively while delivering great outcomes for customers, stakeholders and the market. EC&O brings together teams responsible for customer insights, marketing and brand, enterprise procurement, operational resilience, governance, business management and risk. By combining customer understanding, data-driven insights and operational excellence, EC&O enables ASX to continuously improve how it serves customers, manages risk, delivers strategic priorities and supports the smooth operation of Australia's financial markets. Graduates joining EC&O gain broad exposure to how enterprise functions work together to drive business performance, innovation and customer value.

The EC&O Enterprise Operations Graduate will gain broad exposure to how ASX manages enterprise operations, supplier relationships, operational resilience, governance and business performance. Through rotations across Enterprise Procurement & Partnerships, Resilience and Business Management, you'll develop practical experience in commercial operations, risk, reporting, stakeholder engagement and process improvement.

Rotation opportunities may include:

Enterprise Procurement & Partnerships – In this rotation, you'll gain exposure to enterprise procurement, supplier management, commercial reporting and third-party governance. You may support supplier lifecycle documentation, procurement workflow reporting, commercial insights packs, management updates, adoption tracking and process improvement activities.

Resilience – In this rotation, you'll get close to the action of how ASX keeps Australia's financial markets moving through disruption and crisis. You'll build practical experience in operational resilience, crisis management, incident readiness and scenario-based fire drills, supporting the planning, reporting, lessons learned and action tracking that help ASX prepare for, respond to and recover from operational events.

Business Management – This rotation will round out your program with exposure to divisional business management, planning, governance, executive reporting and practical risk management. You may support divisional planning, performance reporting, executive updates, committee materials, controls testing, action tracking and process improvement across the central management portfolio.

What you will be doing:

- Build commercial and operational foundations through procurement, supplier lifecycle and enterprise enablement work.
- Contribute to readiness, incident-response artefacts, fire drills, lessons learned and resilience reporting.
- Support divisional governance, planning, executive updates and operating cadence materials.
- Gain practical exposure to risk management, controls testing and action tracking.
- Work with stakeholders across EC&O to understand enterprise priorities, operational dependencies and performance drivers.

You'll also take part in an 8-week group project to solve a real business challenge, working alongside fellow graduates.

ASX values

We put the market first

We stand up for what's right

We achieve more together

We drive positive change

Your experience and qualifications

Must have

- Excellent communication: you actively listen, and communicate with clarity, empathy and respect
- Curiosity: there is a lot to discover at ASX! You seek to learn, ask questions, and demonstrate a genuine interest in what we do
- Accountable: you are motivated to design solutions and drive them forward. You take ownership of what you do.
- Adaptable: you are comfortable with working collaboratively with a diverse range of stakeholders with competing interests, requirements and priorities.
- The right attitude: you are positive, proactive and keen to make a meaningful contribution to our culture
- Proactive risk management: what we do matters, and how we do it matters too

All backgrounds with a strong commercial focus will be considered, including (but not limited to):

- Business/commerce
- Economics/finance
- Arts/humanities
- Psychology/ behavioural science
- Science or statistics
- Data analytics/science
- Communication

Nice to have

- Exposure to financial markets would be beneficial but is not essential.

Before applying for the program, please ensure you meet our eligibility requirements:

- Be an Australian or New Zealand Citizen, Australian Permanent Resident
- Have completed an undergraduate or postgraduate degree in the last two years prior to the program start date of February 2027 (2025 or 2026)
- Be available and eligible to commence the role in our Sydney head office in February 2027
- Applications close 11.59PM AEST, Sunday 4th October 2026.

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