



Media Release

3 August 2023

ASX appoints Chief Operating Officer

ASX is pleased to announce the appointment of Diona Rae as Chief Operating Officer (COO), effective Monday 7 August.

Ms Rae will be responsible for the Enterprise Customer and Operations function, including project delivery, customer, brand and marketing, digital, and regulatory reporting.

ASX CEO and Managing Director, Helen Lofthouse, said: “Diona brings extensive experience in regulatory remediation programs and a proven track record delivering large, complex transformation, technology and risk programs. Her experience in transformation delivery will be invaluable for ASX as we start to move into the execution phase of our strategy.

“After joining ASX in early May 2023 as Program Director, Delivery, to provide additional capacity and enterprise focus for ASX’s delivery and regulatory programs, her immediate focus as COO will be on continuing to uplift and enhance our delivery approaches and capabilities across the business.

“Diona will also be responsible for executing our enterprise-wide customer strategy, working closely with our customers to improve our markets, products and services. This includes leading our ‘digital by design’ approach to making customer and people experiences frictionless and easy.”

Before joining ASX, Ms Rae was most recently Executive General Manager, Privacy Program Delivery with Commonwealth Bank, where she transformed the bank’s privacy remediation program to satisfy regulatory requirements. Prior to that role, Ms Rae was the Chief Controls Officer for the bank’s Enterprise Services Group, uplifting line 1 risk management for the technology and operations functions.

Ms Rae was also Chief Risk Officer at GPT Group (2012-2019) and a partner at KPMG (2010-2012) supporting organisations across banking and non-financial industries to better understand risk management and implement practical risk frameworks. She also had several roles at Macquarie Group (1998-2010), including seven years as Head of Business Operational Risk for Macquarie Securities. Ms Rae is currently serving as a member of the UTS Audit and Risk Committee.

Separately, ASX can confirm that Clive Triance will commence as Group Executive, Securities and Payments, on 14 August 2023. Mr Triance’s appointment was previously [announced on 20 June 2023](#).

Further enquiries:

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