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CHESS Project



Consultation: CHESS Digital Statement Adoption

Today, we published the CHESS Digital Statement Adoption consultation paper.

We are seeking your feedback on the broader objective to transition to eStatements, the proposed introduction of a new fee, the fee refund process, rebating unrefunded fees to Issuers, and the actions undertaken by your organisation to date to promote eStatements.

View the consultation

What to expect

We encourage you to review the consultation paper and provide your organisation's feedback via the accompanying survey.

Consultation closes at 5.00pm AEDT on Friday 4 December 2026.

Complete the survey

Should you have any questions, feedback, or any additional considerations, please reach out via email or bilaterally with your CHESS Stakeholder Engagement representative.

Kind regards,
The CHESS Statements Consultation Team



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