

# Tibco Spotfire Support Analyst

## ASX Position Description

### ASX “All Roles Flexible”

ASX offers mutually beneficial flexible working arrangements.  
We recognise that employees need to balance work and personal lives.

ASX Opportunity Snapshot		What’s On Offer
<b>Role:</b>	Tibco Spotfire Support Analyst	As the TIBCO Spotfire Specialist you will be expected to take ownership of the TIBCO application suite focusing on Spotfire. This will include the support, administration and configuration of TIBCO Spotfire. Including working with the Business to on-board new data to the Spotfire platform.
<b>Reports to:</b>	Manager, Application Support	
<b>People Management:</b>	n/a	You will assist in support of other TIBCO products such as: TIBCO Enterprise Messaging Service (EMS), BusinessWorks, MQ plug-in, Hawk, BusinessEvents, StreamBase, LiveView.
<b>Budget:</b>	n/a	
<b>Team:</b>	Application Support	
<b>Date:</b>	February 2018	
<b>Location:</b>	Sydney, NSW	
<b>Flexible Role:</b>	Yes	

### What you’ll do:

- Configuration, deployment & support of ASXs’ TIBCO Spotfire implementation
- Work with Business stakeholders
- Work with the rest of the ESB team to help support: ESB, BusinessWorks, MQ Adapter, EMS, Hawk, Streambase, LiveView
- Provide day-to-day support/administration tasks for various systems and services
- Work closely with the development and support teams to effectively support, enhance and maintain technical solutions
- Adhere to change management and other operational policies
- Participate in intraday and after-hours support arrangements

### What you’ve done:

- Successfully supported TIBCO-based or similar vendor-provided technical environment
- Creation of dashboards and reports
- Excellent technical/support skills
- Proven record of delivering technical solutions that meet set requirements
- Operated in or developed reasonable understanding of finance industry
- Exposure to enterprise management tools

### And if you've got some of this, even better:

- JavaScript
- Unix
- Analytics
- Enterprise Service Bus
- Agile experience
- Trading system knowledge or applied knowledge of financial industry systems
- Client/Server architecture knowledge
- Database Experience, MySQL and Oracle
- Familiarity as a user with automated service desk, incident, problem and change management tools
- Scripting Skills (Shell, Perl)
- Automated Testing Tools

### What you need to enjoy and be good at for this role:

- Innovative thinker – Brings forward ideas that will automate repeatable tasks to reduce work effort and ensure quality deliverables
- Quick and effective learner
- Excellent written and oral communication skills
- Ability to work as part of a team
- Time management skills and the ability to manage multiple tasks at any one time
- Flexibility and desire to learn new technologies
- Desire to build on existing skills base